

CALIFORNIA COUNTY COURT

Adopts Omnigo's Courts Solution

"This all began with COVID and the need for virtual courts. They weren't going to be able to have anybody come into court for quite some time, and they needed to capture this information effectively. The system Omnigo built delivered all of the functionality the court needed. An end-to-end solution in one centralized location." Michael Porter, National Account Manager at Omnigo



CUSTOMER

A California County Court

CHALLENGE

When the COVID pandemic began to make its impact, courtrooms across the U.S. were required to pivot into a virtual structure. This posed a challenge for a California county court that had been managing evidence in a mixture of disparate digital and print formats.

Because of the organizational challenges of managing critical evidence, the chain of custody was being compromised. Storing digital evidence on the cloud was also posing a potential security threat when it wasn't carefully encrypted. Further, not everyone who required certain files on the cloud were able to access them immediately.

The court knew it needed an efficient, secure, end-to-end digital solution that allowed evidence to be easily submitted, stored, accessed, and managed by all those within the system who needed it.

SOLUTION

Omnigo's platform was chosen because it was the only system that met all of the court's increasing demands for end-to-end digital evidence management. The software also included a centralized process for digital evidence uploading, processing, storage, access, and management that was available to all court stakeholders.

In addition, comprehensive analytics and reporting dashboards that gave the court never-before-available insights, allowing the court to closely monitor chain of custody and ensure evidence integrity.

RESULTS

For the California county court, Omnigo's Courts solution provided an out-of-the-box solution that perfectly suited their needs. With the implementation of the software solution, the court gained a collaborative platform that streamlined investigation and case management from crime to resolution.



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