6 Ways to Justify

RECORDS MANAGEMENT SOFTWARE

FOR YOUR DEPARTMENT

Technology and software have become so deeply ingrained in our society, they affect nearly every aspect of any organization — including law enforcement agencies. Advances in technology help streamline the reporting process, so officers can focus on keeping their communities safe.

Modern records management systems (RMS) not only reduce the time officers spend creating reports but also minimize reporting errors and provide analysis tools to help investigators identify trends and make connections between cases. However, justifying the need for this software can sometimes be challenging.

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With more and more law enforcement agencies coming under scrutiny, municipal officials aren't only looking at how agencies and departments do their jobs but are also assessing how much money they spend and how they're spending it.

With this guide, you can help municipality stakeholders understand your department's need for a comprehensive, fully integrated RMS platform.

STREAMLINED REPORTING

The evolution of computer-based RMS platforms has reduced the amount of time required for writing reports; however, solutions that lack integration require duplicate efforts to enter data into multiple disparate systems.

In recent years, RMS functionality has increased exponentially and is more user friendly than ever. The best systems offer numerous modules that interact seamlessly with each other to streamline records management.

By simplifying the reporting process and reducing the effort required to complete reports, officers are able to spend more time in the field and less time at their desks.

IMPROVED ACCURACY OF REPORTS

Prior to computer-based report writing and records management systems, it was possible for officers to miss recording important details that had the potential of determining whether a suspect would be charged or convicted of a crime. Handwritten reports and notes, if written illegibly, also had the potential to cause confusion.

With the use of modern RMS software, officers are required to populate mandatory fields prior to submission, reducing the likelihood of reports being filed with incomplete or missing information. Illegible reports are no longer a concern as the leading RMS solutions come equipped with spell-and-grammar-check accessories.

Well-formatted, professional reports provide evidence for cases and help protect the department or agency against lawsuits.

MOBILE ACCESSIBILITY

Leading RMS platforms offer mobile functionality for laptops, tablets, and even smartphones. Mobile accessibility allows officers to remain in the field for longer periods of time before returning to the office to finalize and submit their reports. Additional time spent in the field can help make a difference in the community by increasing officer presence and deterring crimes.

NO NEED FOR SERVERS AND COSTLY HARDWARE

Due to the large number of records law enforcement agencies must store, many departments purchase their own servers and costly hardware to host data on their premises. However, with recent advances in RMS software technology, agencies can now host their data in secure, cloud-based servers without the worry of security breaches or equipment failures. Eliminating the need to continuously update costly hardware also saves money.
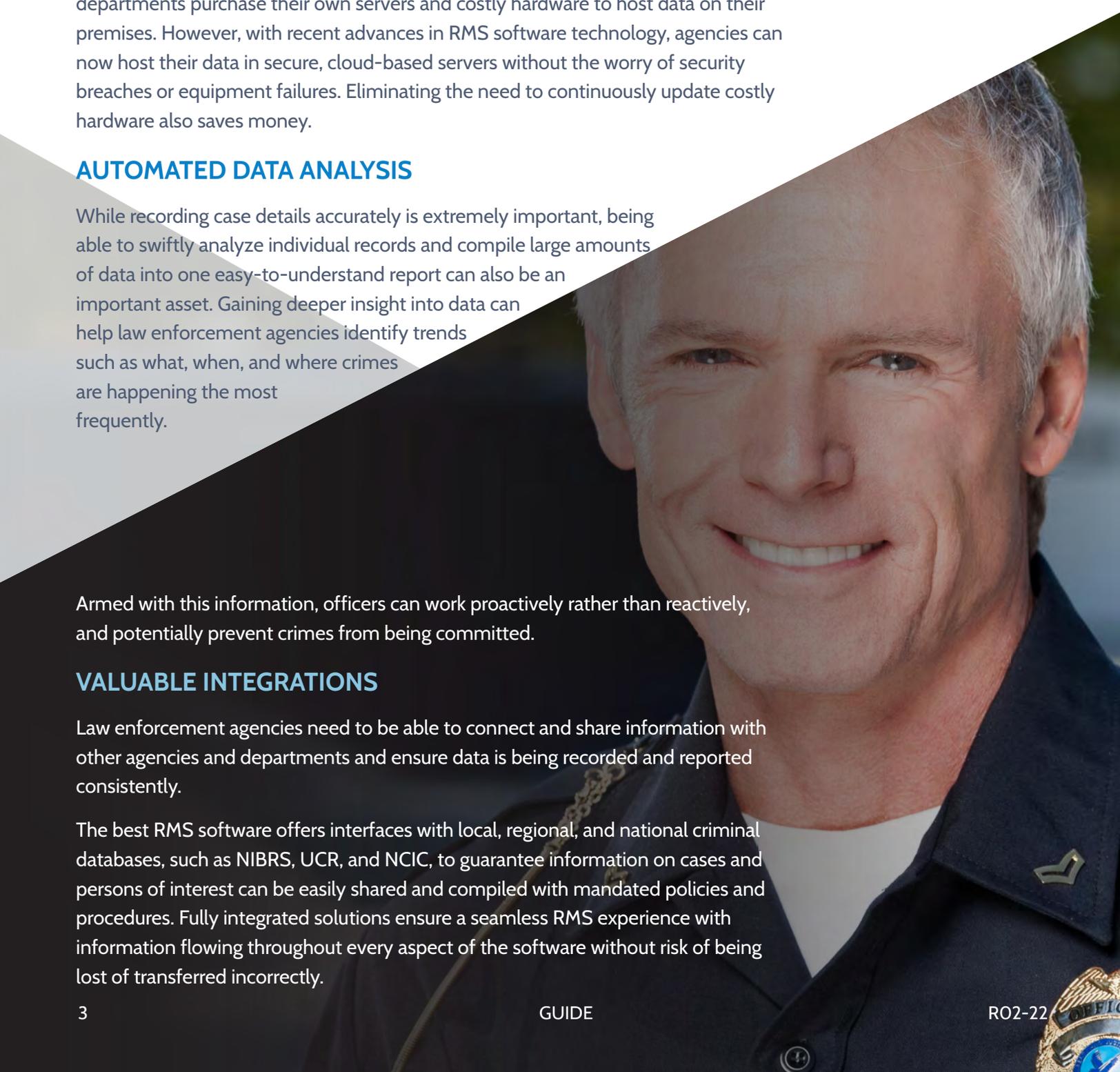
AUTOMATED DATA ANALYSIS

While recording case details accurately is extremely important, being able to swiftly analyze individual records and compile large amounts of data into one easy-to-understand report can also be an important asset. Gaining deeper insight into data can help law enforcement agencies identify trends such as what, when, and where crimes are happening the most frequently.

Armed with this information, officers can work proactively rather than reactively, and potentially prevent crimes from being committed.

VALUABLE INTEGRATIONS

Law enforcement agencies need to be able to connect and share information with other agencies and departments and ensure data is being recorded and reported consistently.
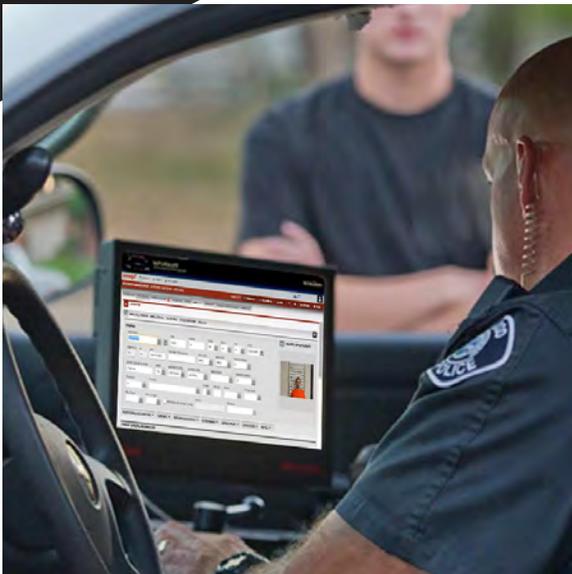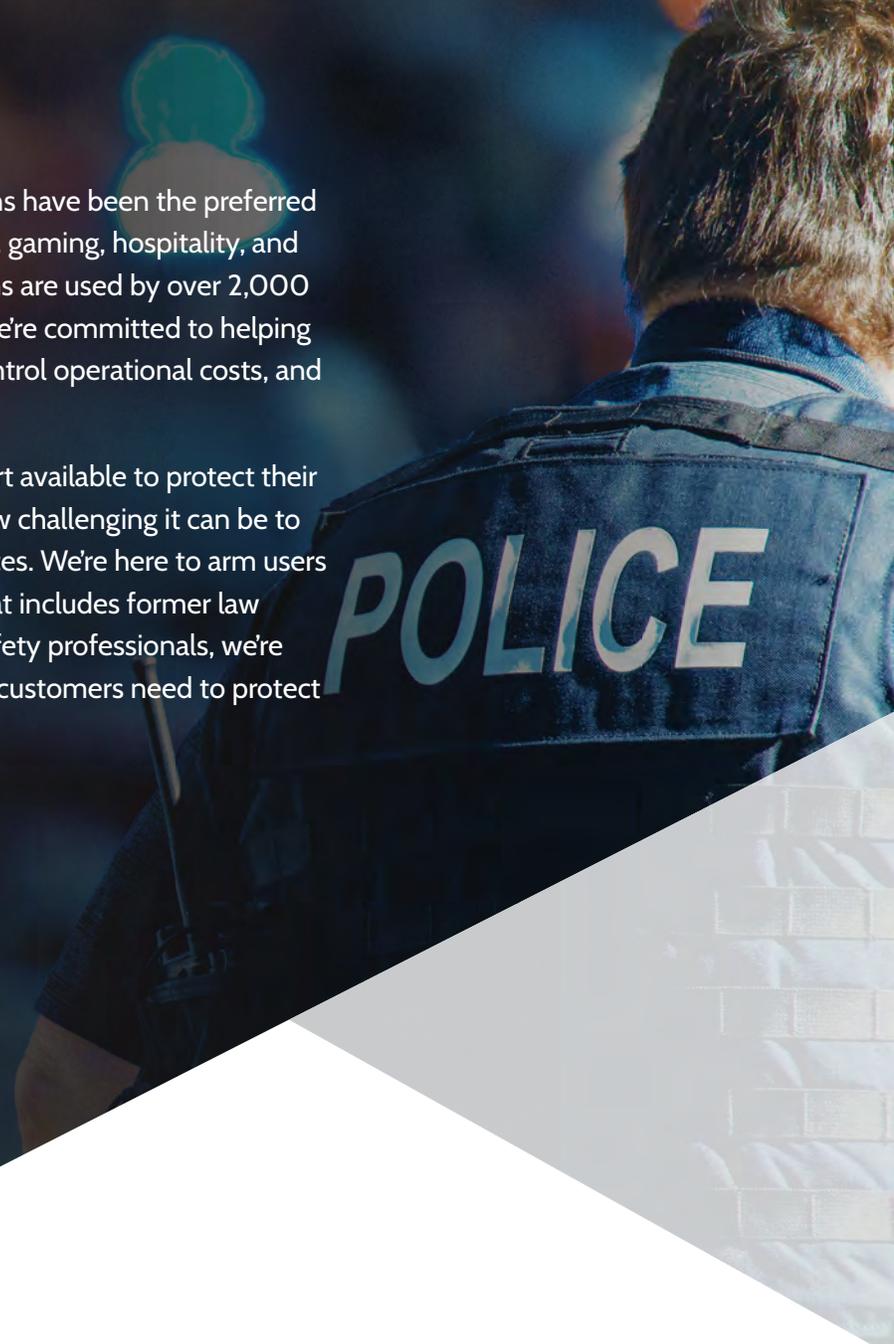
The best RMS software offers interfaces with local, regional, and national criminal databases, such as NIBRS, UCR, and NCIC, to guarantee information on cases and persons of interest can be easily shared and compiled with mandated policies and procedures. Fully integrated solutions ensure a seamless RMS experience with information flowing throughout every aspect of the software without risk of being lost of transferred incorrectly.

ABOUT OMNIGO

For more than 20 years, Omnigo software solutions have been the preferred choice for law enforcement, education, healthcare, gaming, hospitality, and corporate enterprises. Currently, Omnigo's solutions are used by over 2,000 customers in 20 different countries. At Omnigo, we're committed to helping customers secure their organizations' property, control operational costs, and ensure the safety of the general public.

We believe our customers deserve the best support available to protect their people, assets, and brand. We also understand how challenging it can be to protect the community without the proper resources. We're here to arm users with the best tools in the industry. With a team that includes former law enforcement, first responders, and other public safety professionals, we're uniquely qualified to understand exactly what our customers need to protect their community.

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