



## ITRAK REGIONAL TRAINING CONFERENCE REGISTRATION

### EVENT SUMMARY

Omnigo's iTrak Regional Training Conference will be held at the Oceans Casino Resort in Atlantic City. We recommend that all attendees have a laptop with the latest version of iTrak software installed. Please contact [support@omnigo.com](mailto:support@omnigo.com) to ensure you have the latest version installed. See the next page for training agenda details.

### DATES

Wednesday, June 14th, and Thursday, June 15th, 2023 – 8:30 AM - 5:00 PM (both days).

### ATTENDEE INFORMATION

First & Last Name: \_\_\_\_\_ Company/Agency: \_\_\_\_\_

Telephone: (\_\_\_\_) \_\_\_\_\_ Fax: (\_\_\_\_) \_\_\_\_\_ Email: \_\_\_\_\_

Additional Attendees: \_\_\_\_\_

Omnigo Account Number \_\_\_\_\_

### REGISTRATION FEES

There is no fee for registration—it is free of charge. This includes all training materials, light snacks, and lunch on both days. There is a limit of 2 people per property until capacity is met. Last day of registration: 06/09/2023

### CAPACITY

50 Attendees

### HOW TO REGISTER?

Please fill out the attendee information above and send the completed form to [Matt.Wagner@omnigo.com](mailto:Matt.Wagner@omnigo.com). Once we receive the form, Matt will respond with confirmation of receipt.

Email receipt to: \_\_\_\_\_

### CANCELLATION POLICY

Notice of cancellation must be emailed to your account manager by 6/9/23. Attendee substitutions are permitted at no additional charge.

### LOCATION

Oceans Casino Resort  
500 Boardwalk  
Atlantic City, NJ 08401

### HOTEL ACCOMMODATIONS

Hotel costs are not included in the conference.

Hotel Room: 50 Room Block

[Book your hotel room here](#)

## AGENDA

	Day1	Day2
08:00-8:30	Trainers will be present and available for questions	Trainers will be present and available for questions
08:30-12:00	<p><b>Introduction (8:30-9:30)</b></p> <ul style="list-style-type: none"> <li>Your trainers and topics to cover</li> <li>CSM: who they are and what they do</li> <li>How to navigate and utilize the support site</li> <li>Omnigo University</li> </ul> <p><b>System Administration Overview</b></p> <ul style="list-style-type: none"> <li>User and Group Settings</li> <li>Alerts/Notifications</li> </ul> <p><b>iTrak Core Training</b></p> <ul style="list-style-type: none"> <li>General Navigation</li> <li>Searches</li> <li>Briefing Log</li> <li>Contacts</li> <li>Daily Logs</li> </ul>	<p><b>Product Led Section</b></p> <ul style="list-style-type: none"> <li>Discuss Road Map</li> <li>Product Related Features</li> </ul> <p><b>Dispatch</b></p> <ul style="list-style-type: none"> <li>Call creation</li> <li>Searching/Filtering</li> </ul> <p><b>Lost and Found</b></p> <ul style="list-style-type: none"> <li>Lost Reporting</li> <li>Found Reporting</li> </ul>
12:00-1:00	Lunch (and a chance for individual help)	Lunch (and a chance for individual help)
1:00-4:30	<p><b>iTrak Core Training (Cont)</b></p> <ul style="list-style-type: none"> <li>Briefing</li> <li>Contacts/Vehicles</li> </ul> <p><b>Gaming Audit</b></p> <p><b>Basic Reporting</b></p> <p><b>Alerts/Notifications</b></p>	<p><b>Adhoc/Dashboard Reporting</b></p> <ul style="list-style-type: none"> <li>How to create and modify AdHoc reports</li> <li>Dashboard Creation</li> </ul>
4:30-5:00	Wrap up for the day (and a chance for individual help)	Wrap up for the day (and a chance for individual help)