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SOFTWARE SOLUTIONS FOR CORPORATE SECURITY

PROTECT YOUR EMPLOYEES, ASSETS, AND VISITORS

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CORPORATE SECURITY PORTFOLIO

RECORDS MANAGEMENT

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EFFICIENTLY CAPTURE, MANAGE, AND SHARE INFORMATION BETWEEN DEPARTMENTS AND FACILITIES USING COMMON CONTROLS AND CENTRALIZED DATA

Contacts
Locations
Vehicles
Investigations
Cases
Digital Evidence
Citations
Security Checks

Daily Events
Shift Logs
Tasks
Notifications
Schedules
Reports
Property
Parking Permits

CENTRALIZED DATA

All departments and facilities capture and manage their own data in a single, centralized database which provides the ability to perform searches, generate trend reports, and transmit safety alerts across the entire company.

COMMON USER CONTROLS

A highly configurable interface and flexible data input capabilities allow departments to utilize information and terminology specific to their needs while maintaining common user controls across all departments for ease of administration, training, and reporting.

DISPATCH
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DISPATCH SMARTER. RESPOND FASTER

YOUR SHIFT. YOUR CALL.

Personalize your dispatch software environment so you can perform at your best. Effortlessly undock and arrange multiple windows across multiple monitors, select the data views that keep you focused under pressure, and customize color schemes that bring visual comfort, keeping you sharp the entire shift.

INSTANT AWARENESS FOR EVERY RESPONSE

Immediately access vital documents unique to the call response location. Building floorplans, HAZMAT procedures, and critical contact lists instantly appear and provide the situational awareness needed for a quick and safe response, every time.

CALL COLLABORATION WITHOUT THE SLOW DOWN

Enable multiple dispatchers to work on a single event, simultaneously updating information without interfering with other's work and without kicking anyone out of the call. When one dispatcher is editing a field, it temporarily locks the field with the initials of the editing dispatcher, but all other fields remain open for input, ensuring smooth operations without delays or errors.

STAY INFORMED AND SAVE TIME

Keep track of your officers' status in real-time with the Omnigo Mobile App. With just a tap in the app, officers can update their status – whether en route, on scene, or clearing – keeping you informed every step of the way and saving time spent on verbal check-ins. Each update is automatically time-stamped and recorded, ensuring an accurate and reliable record of the response.

ACCELERATE RESPONSE WITH UNIFIED DATA

Omnigo web-based dispatch software seamlessly shares a central database with other Omnigo applications, making data instantly available for efficient workflows and reporting. Information on persons, vehicles, and addresses is quickly accessible across Omnigo's records, evidence, incident, and visitor management modules, enabling fast searches and auto-population of fields within the dispatch software.

TRANSFORM DATA INTO ACTIONABLE INSIGHTS

Leverage Omnigo's powerful reporting and analytic software to gain insights from dispatch data. Analyze average response times, identify incident hotspots, and monitor dispatcher performance. Use these insights to refine your strategies, optimize resources, and enhance overall safety.

SECURITY MANAGEMENT

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ROUTINELY VERIFY SAFETY AND COMPLIANCE IN ALL LOCATIONS USING AUTOMATED PROOF OF PRESENCE SECURITY CHECKS

MOBILE APP

Officers use a mobile app to report incidents, note noncompliance issues, and share evidence via uploaded digital media in areas with or without network connectivity.

SCHEDULED SECURITY CHECKS

Pre-scheduled routines and routes saved in the system prompt officers using a mobile app to conduct required location-based security checks such as ensuring all keypads to doors in sensitive areas are working properly.

AUTOMATIC PROOF OF PRESENCE

Integration with check point technologies like barcodes, beacons, and NFC tags assist in automatically recording the time, date, and location of the officer at each assigned stop.

DAILY ACCOUNTABILITY AND AUDIT

Custom forms ensure officers complete important tasks while automated notifications alert supervisors to exceptions such as tours not starting on time, ending on time, or stopped before completion.

PROPERTY MANAGEMENT

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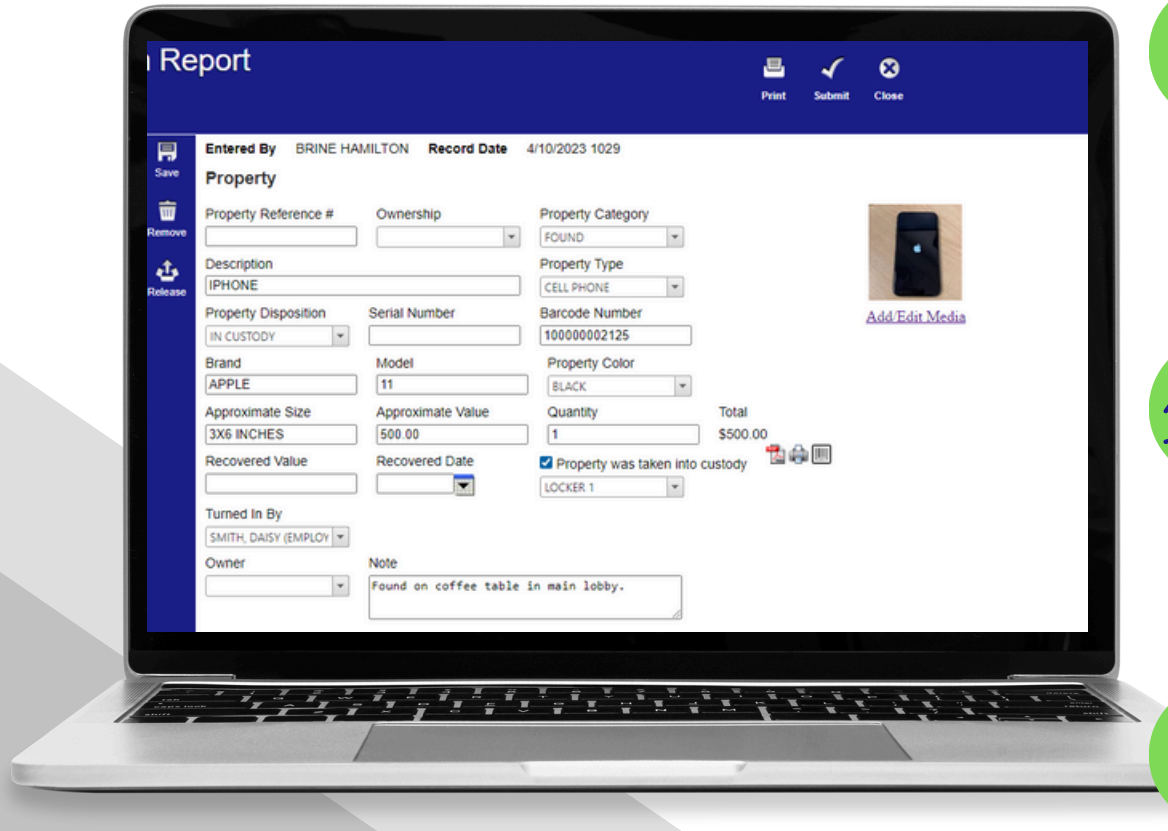
ENSURE ACCURACY OF OWNERSHIP AND SECURE RETURN OF FOUND ITEMS USING COMPREHENSIVE VERIFICATION AND REPORTING PROCESSES



REPORTING ITEMS

Customizable dropdown menus make entering details about a lost or found item like category, color, and location, easy and consistent, increasing the likelihood of data matching the owner to the found item.

MATCHING ITEMS

One-button click during entry of a new lost or found item performs an automatic search to find potential matches in the system, speeding the return of items while reducing the likelihood of duplicating data.

RETURNING ITEMS

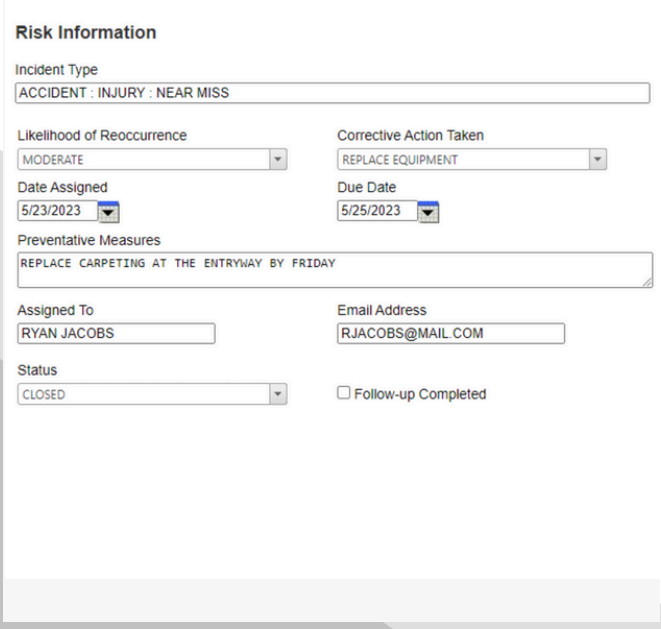
Returning a found item automatically launches a verification process in which release forms are printed, notes are captured, and custody of the item is cleared from inventory.

RISK MANAGEMENT

MITIGATE FUTURE RISK BY PROACTIVELY RECORDING, REPORTING, AND IDENTIFYING TRENDS USING INCIDENT REPORT DATA AND POWERFUL ANALYTICS

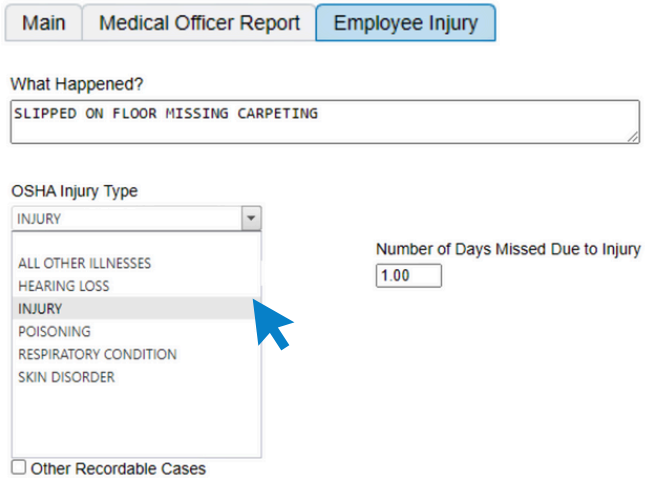
RECORD RISK

Risk Managers can add risk information such as root cause, severity, and likelihood of reoccurrence directly into the incident report and assign individuals to take preventative measures by specific due dates.



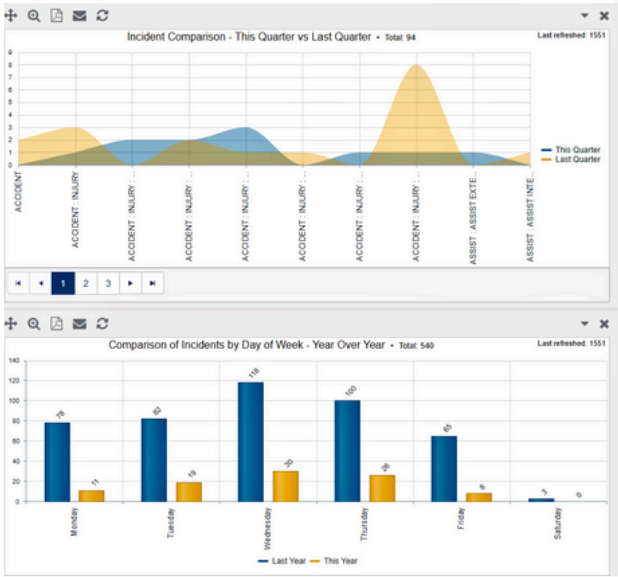
REPORT RISK

Easily generate risk reports involving people, property, and vehicles - and in the case of injury to an employee - OSHA 300 logs and 301 incident reports are automatically populated and ready to submit.

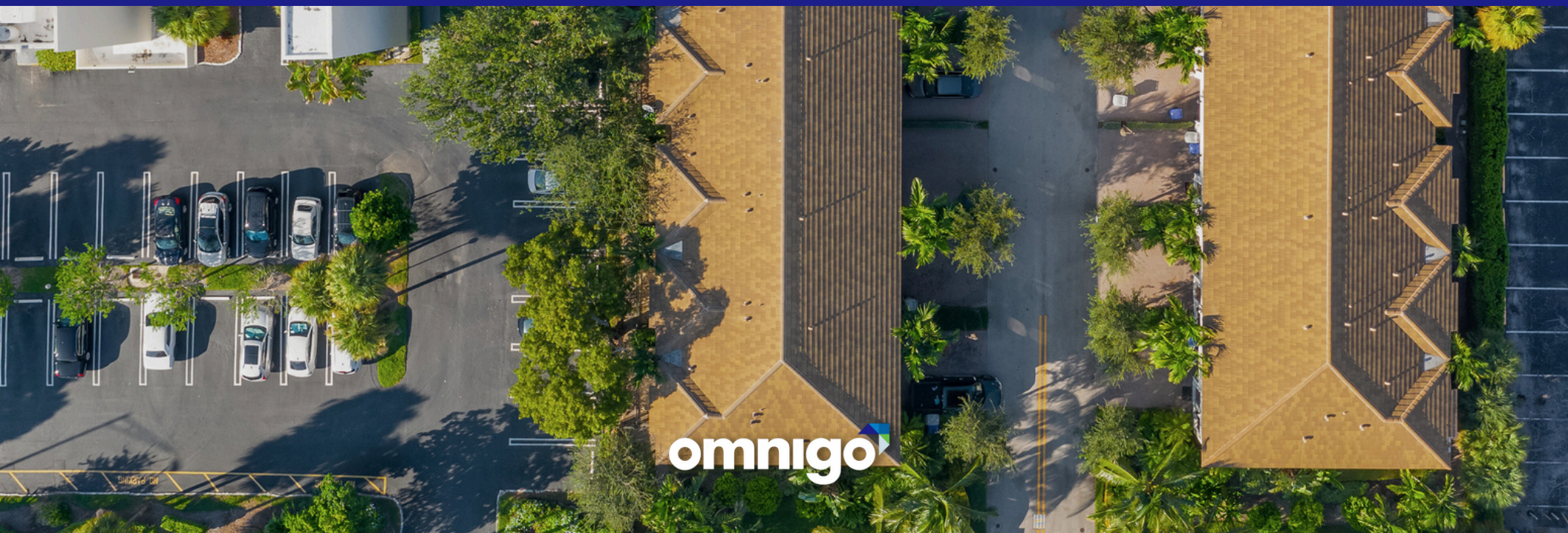


UNCOVER RISK TRENDS

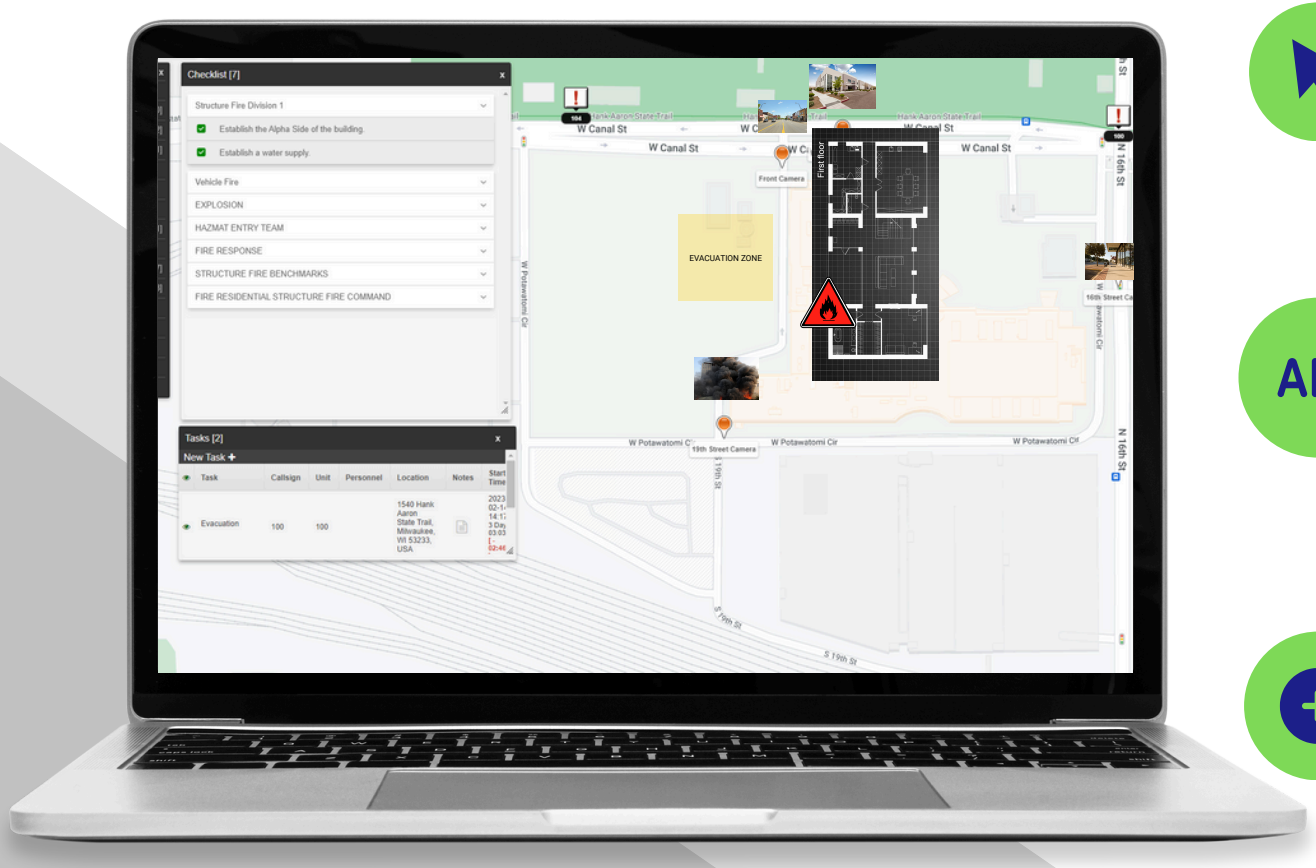
Quickly and routinely uncover trends by visualizing incident type, frequency, time, and location statistics over time, then prioritize the order in which they need to be addressed to mitigate future risk.



COMMAND AND PLANNING



MOBILIZE YOUR SECURITY TEAM AND COORDINATE THEIR EFFORTS AROUND A SCHEDULED EVENT OR INCIDENT RESPONSE USING CENTRALIZED PREPLANS AND REAL-TIME COMMAND CENTER CAPABILITIES



PLAN

Create new or input existing preplans and associate them with critical resources such as response checklists, building floor plans, and evacuation routes - then connect with CAD to auto-launch by incident location or type.

RESPOND

Execute and manage response plans using a central command board map that provides real-time, location-based information including deployed resources, surrounding traffic conditions, activity logs, and streaming CCTV cameras.

RECOVER

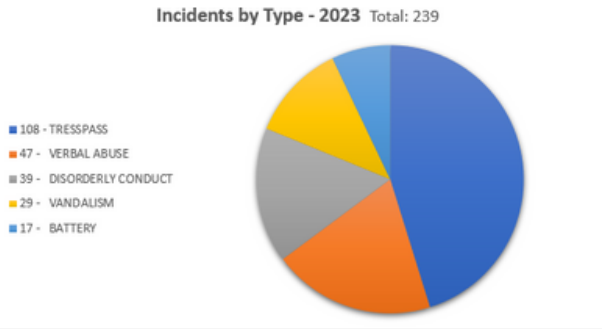
Analyze response performance post-incident by examining logged data such as time for resources to arrive on scene, checklist effectiveness, and access to buildings – then make changes directly in the plan based on learnings.

360 ANALYTICS AND REPORTING

DRIVE DECISIONS USING ANALYTICS AND CUSTOMIZABLE REPORTS

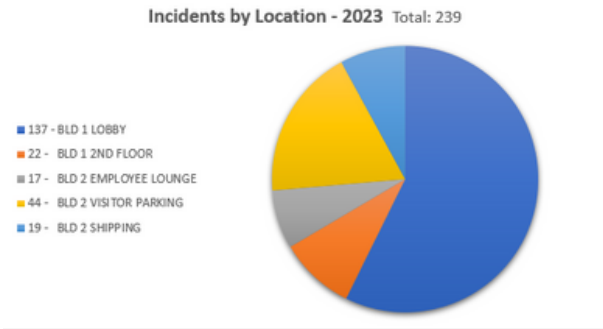
UNDERSTAND WHAT'S HAPPENING

Understand the type and volume of incidents occurring, then prioritize the order in which they need to be addressed to improve employee and visitor safety.



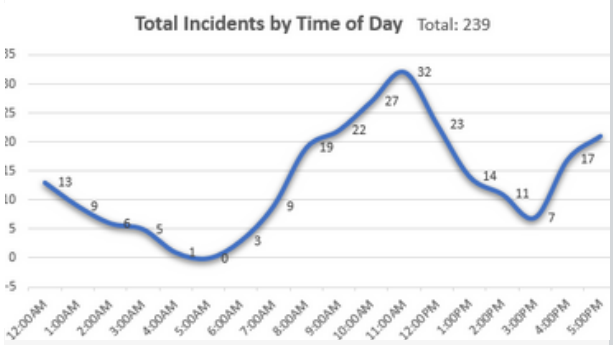
UNDERSTAND WHERE IT'S HAPPENING

Use insights to the location and frequency of incidents to increase staffing or oversight in the most problematic areas.



UNDERSTAND WHEN IT'S HAPPENING

Determine the best time of day to deploy additional resources to address historically high levels of incidents.



EVERSURE

EVERSURE

At Omnigo, the greatest contribution we make to your success is ensuring your enjoyment and creative use of our products for life. Central to this belief is our commitment to providing you ongoing access to the services and resources we know play a critical role in getting you there.

Included with every product, Omnigo EverSure™ is a unique blend of ongoing training, consulting and support services that continuously protects and increases the value or your investment as your business evolves.

TRAINING

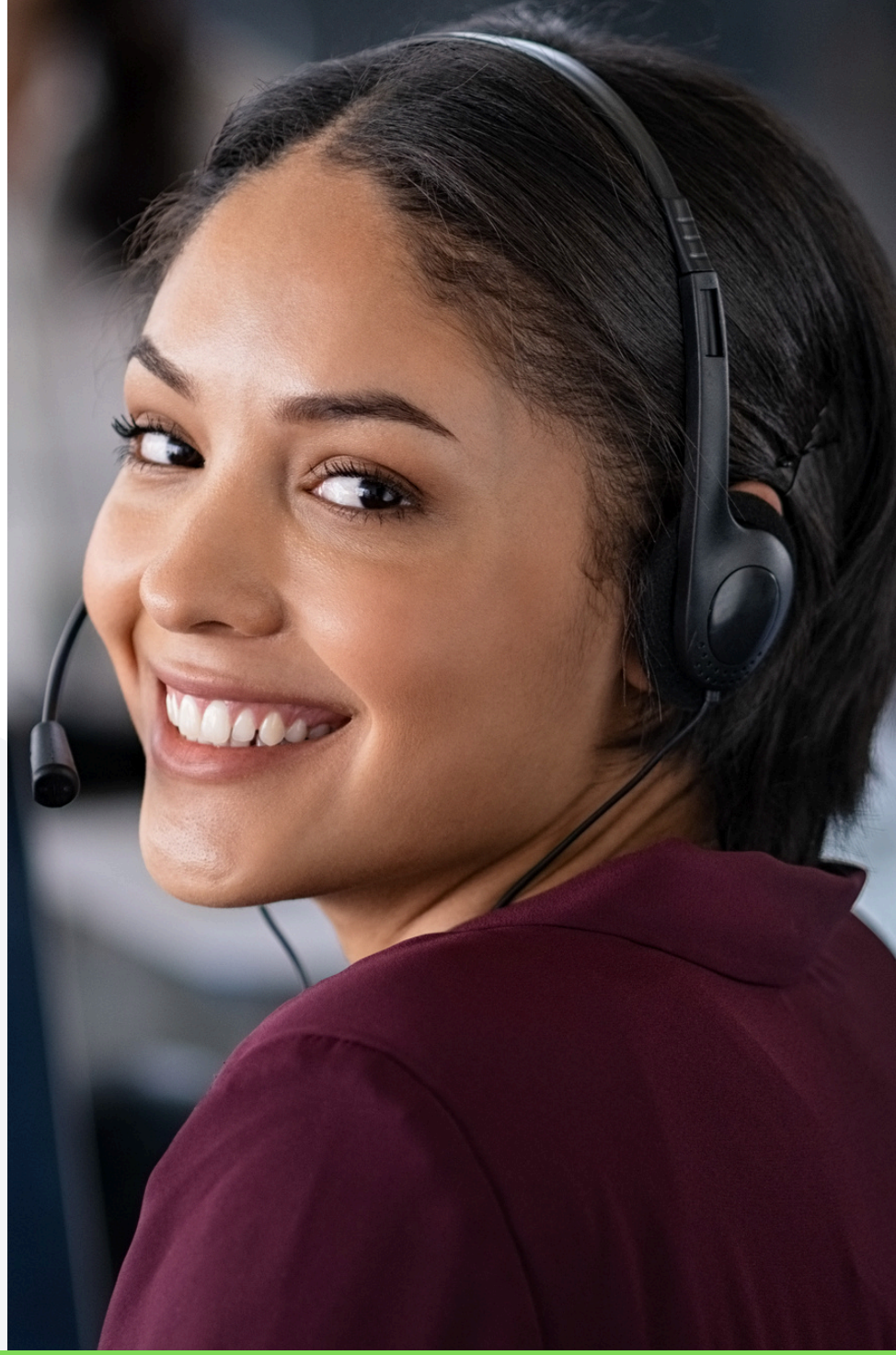
As your business changes, so do the people who use your Omnigo products. There's no need to rely on train the trainer or other internal efforts to keep everyone current. EverSure closes the knowledge gaps by providing New User Training, Refresher Training, and 24/7 online access to Omnigo University.

CONSULTING

When new mandates enter the business, they often require you to examine and adjust your work processes for compliance. Don't leave anything to chance. EverSure can get you in alignment by providing consulting services including Configuration Optimization, Security Optimization, and Product Enhancements and Insights.

SUPPORT

Everything runs fine until it doesn't. And that's when you need all the help you can get. EverSure offers you an assist any way, any time through Live Agent Help Desk, 24/7 Emergency Support, and 24/7 Online Support Portal.



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