





### PROTECT YOUR EMPLOYEES, ASSETS, AND PATRONS



## **GAMING SOLUTIONS PORTFOLIO**

Gain actionable insight for single or multi-property businesses through the efficient capture, management, and sharing of information between security, surveillance, and operations departments using a highly configurable and integrated portfolio of capabilities with an intuitive interface and centralized data.





## COMMAND AND PLANNING



#### MOBILIZE YOUR SECURITY TEAM AND COORDINATE THEIR EFFORTS AROUND A SCHEDULED EVENT OR INCIDENT RESPONSE USING CENTRALIZED PREPLANS AND REAL-TIME COMMAND CENTER CAPABILITIES



#### COMMAND AND PLANNING



DISPATCH





#### SOFTWARE SOLUTIONS FOR GAMING

# REDUCE THE TIME TO DISPATCH BY STREAMLINING DATA ENTRY AND SIMPLIFYING OFFICER ASSIGNMENT

#### FAST, DICTIONARY-DRIVEN DATA ENTRY

Reduce the time and effort entering data by simply typing the first few letters in any field, such as building location or dispatch reason, and allowing automatic search and population using a customized dictionary of appropriate responses.

#### **EASY DRAG AND DROP DISPATCH**

Quickly add one or more officers or agencies like EMS, Fire or GBC to a new or active dispatch – automatically involving them in the incident and tracking their time to arrival independent of the primary officer.

#### **ONE-CLICK INCIDENT REPORT FILL**

Save the dispatched officer time spent completing incident reports with a onebutton click that automatically populates the report with data from the dispatch, leaving the officer to simply write the narrative and attach media.





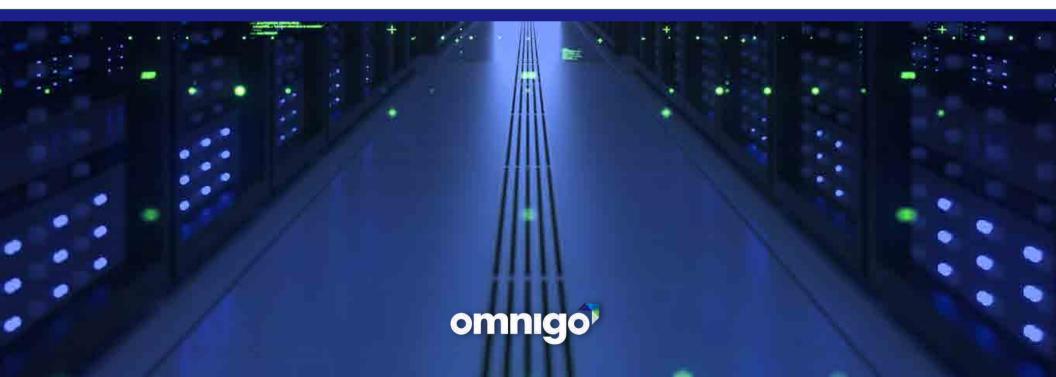
		termine termine termine	
	and 	Imm Advantum Krowe Second Second Second Second According Second Second Second Second According Second Second Second Second According Second Second Seco	A Laws
4	And South Street		



#### DISPATCH



## RECORDS MANAGEMENT





#### SOFTWARE SOLUTIONS FOR GAMING

## EFFICIENTLY CAPTURE, MANAGE, AND SHARE INFORMATION BETWEEN DAILY ACTIVITY INPUTS USING COMMON USER CONTROLS AND CENTRALIZED DATA

#### **WORK ORDERS**

Easily create, assign, and track the progress of work orders associated with activities such as preventative maintenance, component failure, and replacement or upgrading of equipment. Standard and customized reports provide work order insights by asset number, cost center, and location, as well as individual parts used and the change in part inventory count.



#### **DAILY LOGS**

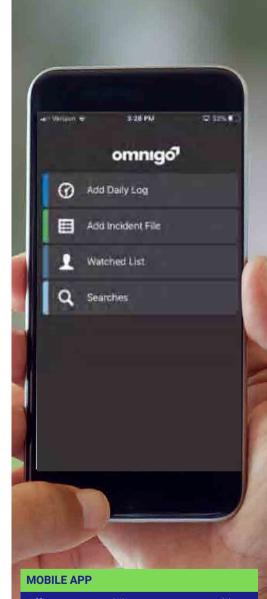
Log your daily activities at individual properties using templates customized to your work processes and reporting needs. Should routine activities such as ATM cash fills, security escorts, or dispatches require further, in-depth reporting, a one-button click creates a new incident using the information from the Daily Log.

#### **INCIDENT FORMS**

Provide more context to an incident by adding new narratives, participants, and existing records like Daily Logs, Work Orders, or Gaming Disputes via quick search filters and drop-down menus. When an incident, such as employee theft, requires a formal investigation, a new case can be easily created using information from the incident.







Officers use a mobile app to create or add to the Daily Log or an Incident file and upload digital media.

#### RECORDS MANAGEMENT



## CASE MANAGEMENT





2

6

Ý

#### SOFTWARE SOLUTIONS FOR GAMING

## SPEED TIME TO CASE RESOLUTION BY REDUCING THE COMPLEXITY IN MANAGING ARTIFACTS AND STREAMLINING COLLABORATION AMONG RESOURCES

#### **CASE RESOURCE ACCESS**

Each case is only accessible by individuals who are assigned as a resource on the case and their permissions depend on the role they are given by the Case Manager, such as Senior or Assistant Investigator.

#### **AUTOMATIC COST ANALYSIS**

Track the cost impact of individual resources on a case using the time sheet function that automatically adjusts costs based on hours spent by the resource completing tasks and agreed hourly rate.

#### **EVIDENCE COLLECTION AND TRACKING**

Full tracking of the collection, storage, and custody of evidence including current location and custodian, evidence bag seal numbers, photos, and signatures captured during entry, transfer, and disposal.



#### **TASK ASSIGNMENT**

Assign tasks to any resources working a case and view progress towards completion at-a-glance in a grid or Gantt view, quickly noting tasks that are critical, overdue, or completed based on color-coding.

#### **ADDING RELATED RECORDS**

Easily identify and bring any element into the case records not automatically linked through the original incident file, such as daily logs, dispatches, participants, and uploaded media - then view them all in the Case Briefing.



#### **CASE TIMELINES**

View case history at-a-glance using an automaticallygenerated visual timeline of key events and additions including related records, tasks, evidence, and participants then click on a single entry to view the original record.

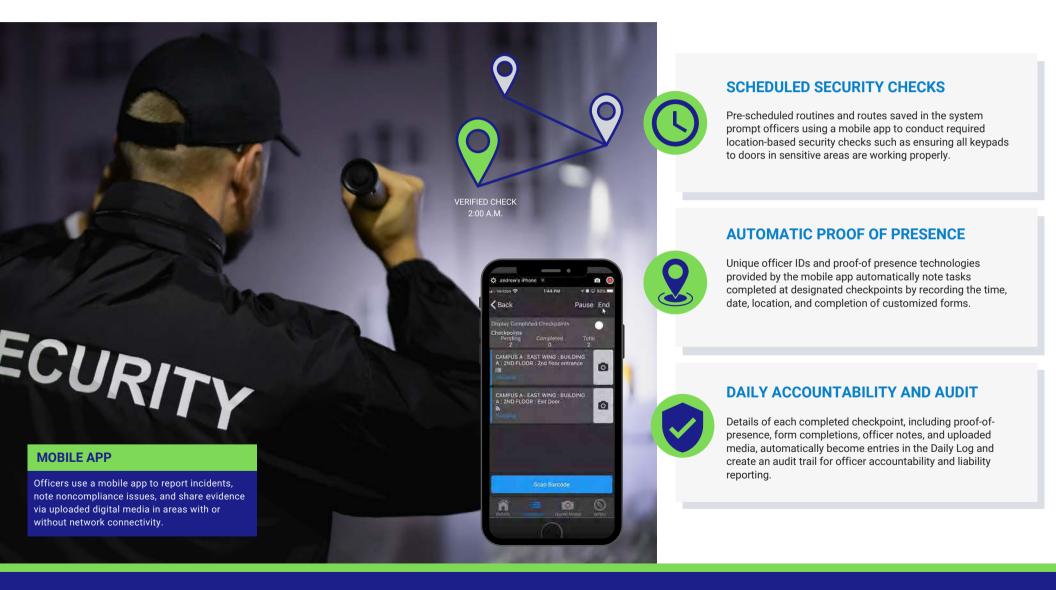
#### CASE MANAGEMENT







## ENSURE SAFETY AND COMPLIANCE THROUGHOUT YOUR PROPERTIES USING AUTOMATED PROOF-OF-PRESENCE SECURITY CHECKS





## MAINTAIN ACCURACY OF OWNERSHIP AND SECURE RETURN OF FOUND ITEMS USING COMPREHENSIVE VERIFICATION AND REPORTING PROCESSES

Image: Single Jack Mercedes Benz car key. Single Jack, Not on a ring with either keys:   Image: Single Jack Property Image: Soulocation Infort desk   Sublocation Infort desk Sublocation Infort desk   Sublocation Infort desk Manufacturer Mercedes Benry   Subrage Location Storage Sublocation	-		wey, bungle key, not on a ring, with other	19
Inak New Propenty Jist. Lobby Sublocation arrende By Sublocation arrende By Sublocation arrende By Sublocation arrende By Sublocation arrende By Sublocation Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Marcodes Beny		Location		
reated By Sublocation Infunt dess alte Created Di /00/23 10:4712 AM Di Kayn Di /00/23 10:4712 AM Di Kayn Di Kayn		1510		
Atermanons. If rout desk ate Created 31/30/23 1047/12.4/M Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Category Material Manufacturer Mercodes Beny			()#53.	
D1/20/23 T0/47/12 AM Category 01/20/23 T0/461(9 AM   sund Date: 01/30/23 Color vold Until   vration Held: 14 days Buck-   Material Manufacturer   Material Marceber Beng		No.		
uration Held: 14 days Black Latus: New Material Manufacturer Mercrodes Beny				COCANE AND
Material Manufacturer Mercedes Benzi		Hold Until		uration Hald: 14 days 🔅
Storage Sublecation Storage Sublecation				atus: new Ma
Security Office Bin 3		Storage Sublecation Bin 3		
Estimated Age Serial Number		Serial Number		E
Years Mantha Estimated Value		* Estimated Value		90
eated : asimmons = 01/30/23 10:12:12 AM Modified : asimmons = 02/12/23 4:31:28 PM			(	eated : asimmons = 01/30/a
	Modified : assimmons - 02/12/23 4131-28 PM			
	Modified classifications - 02/12/23 4131:28 PM			
	Modified : assemments - 02/12/23 4(31:28 PM			

#### **REPORTING LOST OR FOUND ITEMS**

Customizable dropdown menus make entering details about a lost or found item like category, color, and location, easy and consistent, increasing the likelihood of data matching the owner to the found item.

#### **MATCHING LOST TO FOUND**



One-button click initiates an automatic search to find matches between found items and lost items using criteria like item category, description, and location, and returns a Match Score ranking by item.

#### **RETURNING FOUND ITEMS**

Returning a found item to the rightful owner automatically launches a verification process in which various forms of ID can be requested and notes can made regarding how the item was returned and if a reward was offered.



# IMPROVE OPERATIONAL PERFORMANCE BY USING A SYSTEMATIC APPROACH TO AUDITING AND REPORTING ON DEPARTMENT ACTIVITIES

Eer Save Co	een modern 🐨 😽	Best Practices			🗶 Cancel	S Done
Seine Agent Sa	nnaAndiaeses Moon-	Chapton Forms	Anat Generation (1) Decome	nt Cootto		
Participant Performance						
Adut 👻 🗙 Remoun						
PersonType	1 Name	1 Job Position	Partopart Role	Secondary Role	E Participant ID	
Personnet	Sieve Wicox	. Werdander	Subject	· Decondary role	015824	10.0
	Contract Contract		S 2004715		17.0000	
Always Prompt Role As	isignment.			Last Audit Date:		
	ipants Are Audited Together	in The Past		02/22/23 12:10	00 PM/.	
	apants ste subnet rogener	1007-001				
Observations						
Add New X Delete					₩, Zapm.in =	And Office
Add New X Delete					₩, Zaym III S,	(1) (1)
Date Created		attacting is spout first.	Wilcox has good customer service skills	s and keeps the bar clean at		1
Date Created		attacting a spoul first,	Wilcox has good customer service skilt	and keeps the bar clean at		1 ( 1 (
Date Created Wilcox was observed Free	Powing from a battle without			, and keeps the bar clean at		1
Date Created Wilcox was observed Free				, and keeps the bar clean at		1 1 •
Date Canaded Wilkox was observed Free Created By: (milcox:02/1	Powing from a battle without			, and keeps the bar clean at		1 
Circated Wilcox was observed Free Circated By: (milcox 02/1 Violations	Powing from a bottle without			, and keeps the bar clean at		1 1 1
Date Canaded Wilkox was observed Free Created By: (milcox:02/1	Powing from a battle without 20/23 11:15:29 AM <b>Modifit</b> K <sup>1</sup> Delete	ed By: wellow 02,722,23	5 11.20:04 AM			1
Date Canadad Wilcox was observed Free Created By: (wilcox 02/2 Volations	Powing from a bottle without 2022 11:116:34 AM Modiffe K Delete Volution : De	ed By: (when 02,722,23		i Des. 🚦 Romario.	al times:	I
Date Canadad Wilcox was observed Free Created By: (wilcox 02/2 Volations	Powing from a battle without 20/23 11:15:29 AM <b>Modifit</b> K <sup>1</sup> Delete	ed By: wellow 02,722,23	5 11.20:04 AM	i Des. 🚦 Romario.	al tree:	1
Date Canadad Wilcox was observed Free Created By: (wilcox 02/2 Volations	Powing from a bottle without 2022 11:116:34 AM Modiffe K Delete Volution : De	ed By: wellow 02,722,23	5 11.20:04 AM	i Des. 🚦 Romario.	al times:	1
Date Canadad Wilcox was observed Free Created By: (wilcox 02/2 Volations	Powing from a bottle without 2022 11:116:34 AM Modiffe K Delete Volution : De	ed By: wellow 02,722,23	5 11.20:04 AM	i Des. 🚦 Romario.	al times:	1
Date Canadad Wilcox was observed Free Created By: (wilcox 02/2 Volations	Powing from a bottle without 2022 11:116:34 AM Modiffe K Delete Volution : De	ed By: wellow 02,722,23	5 11.20:04 AM	i Des. 🚦 Romario.	al times:	1

#### **GAMING DISPUTES**

Equip operators to properly engage in player disputes requested from the floor to determine if an error has been committed by the dealer, patron, or not committed at all, and the appropriate actions to be taken.

#### **PLAYER ANALYSIS**



Track, analyze and rate individual player performance history against a cost/benefit ratio that uses data such as specific game break-downs by date, result, and average bet to inform appropriate actions to take.

#### **SLOT AUDITS**

Create and review the audit history for all openings and servicing of individual slot machines including the Game Commission Officer supervising, security employees facilitating, game type and vendor, and machine serial number and ID.



## **DRIVE DECISIONS USING STANDARD AND CUSTOMIZABLE REPORTS**

#### **UNDERSTAND WHAT'S HAPPENING**

omnigo

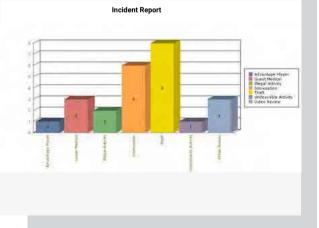
Understand the type and volume of incidents occurring on the property, then prioritize the order in which they need to be addressed to minimize financial loss and protect your reputation.

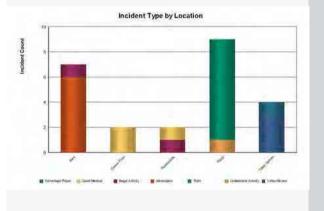


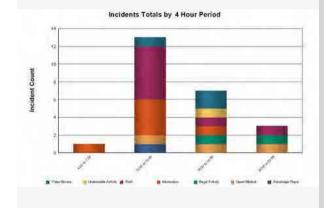
Use insights to the location and frequency of incidents to increase staffing or oversight in the most problematic departments.

#### **UNDERSTAND WHEN IT'S HAPPENING**

Determine the best time of day to focus surveillance activities on the most negatively impacting incidents.







# EVERSURE

At Omnigo, the greatest contribution we make to your success is ensuring your enjoyment and creative use of our products for life. Central to this belief is our commitment to providing you ongoing access to the services and resources we know play a critical role in getting you there.

Included with every product, Omnigo EverSure<sup>™</sup> is a unique blend of ongoing training, consulting and support services that continuously protects and increases the value or your investment as your business evolves.

## **TRAINING**

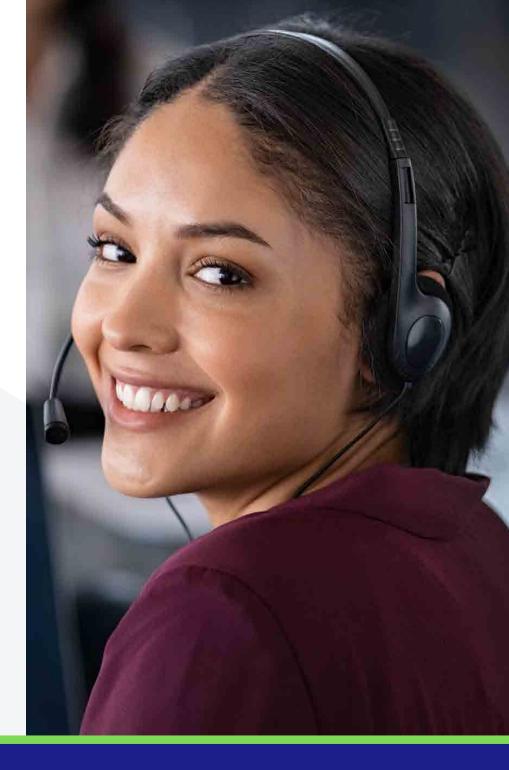
As your business changes, so do the people who use your Omnigo products. There's no need to rely on train the trainer or other internal efforts to keep everyone current. EverSure closes the knowledge gaps by providing New User Training, Refresher Training, and 24/7 online access to Omnigo University.

## CONSULTING

When new mandates enter the business, they often require you to examine and adjust your work processes for compliance. Don't leave anything to chance. EverSure can get you in alignment by providing consulting services including Configuration Optimization, Security Optimization, and Product Enhancements and Insights.

## SUPPORT

Everything runs fine until it doesn't. And that's when you need all the help you can get. EverSure offers you an assist any way, any time through Live Agent Help Desk, 24/7 Emergency Support, and 24/7 Online Support Portal.



#### EVERSURE



## PROTECT YOUR EMPLOYEES, ASSETS, AND PATRONS

