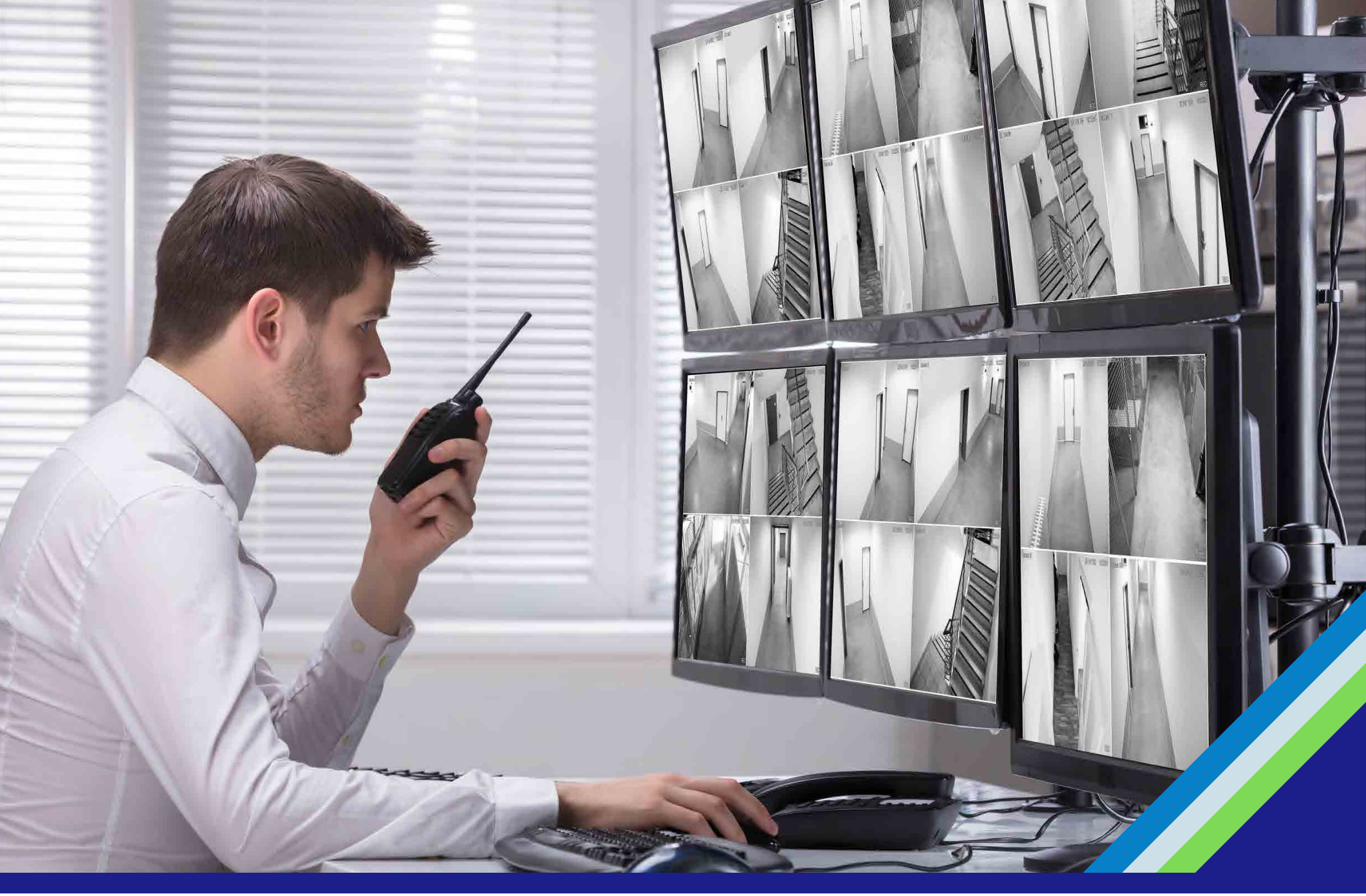

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SOFTWARE SOLUTIONS FOR HEALTHCARE

PROTECT YOUR EMPLOYEES, ASSETS, AND PATIENTS

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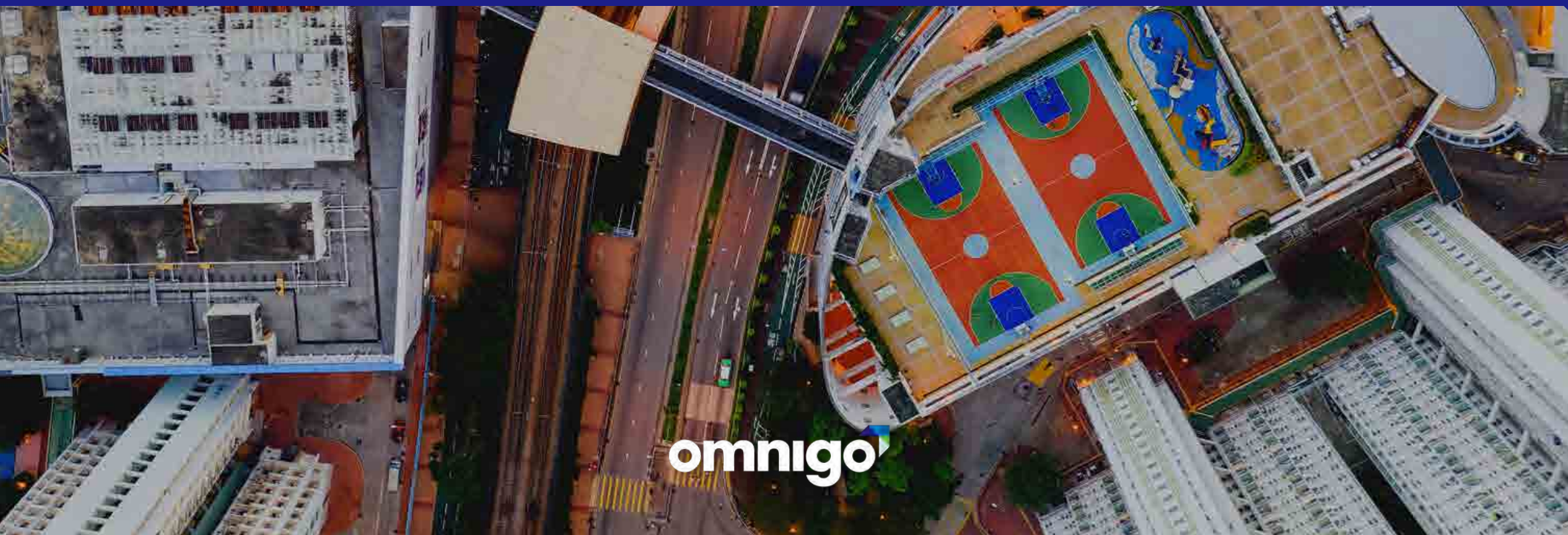
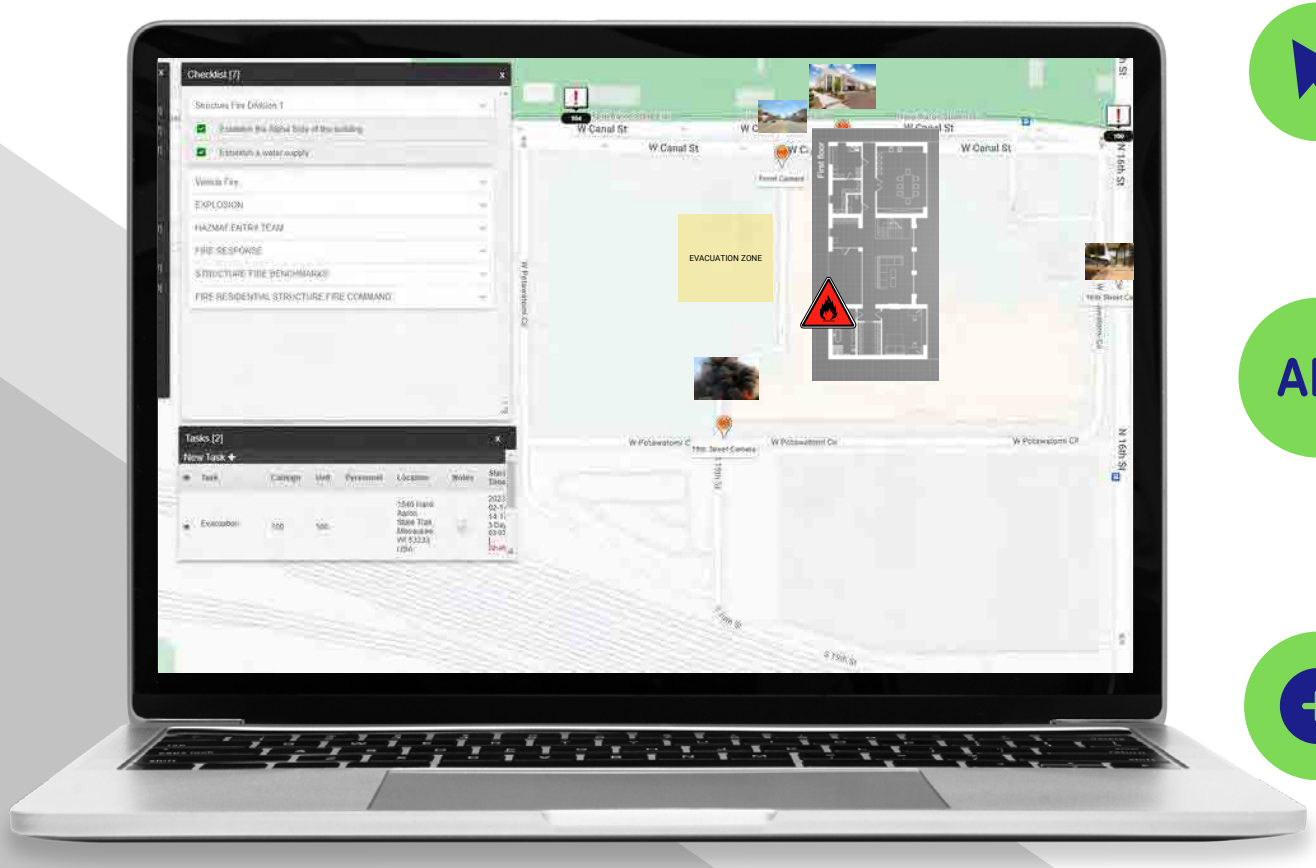
HEALTHCARE SOLUTIONS PORTFOLIO

Gain actionable insight for a single or multi-property healthcare system through the efficient capture, management, and sharing of information between security, surveillance, and operations departments using a highly configurable and integrated portfolio of capabilities with an intuitive interface and centralized data.

COMMAND AND PLANNING



MOBILIZE YOUR SECURITY TEAM AND COORDINATE THEIR EFFORTS AROUND A SCHEDULED EVENT OR INCIDENT RESPONSE USING CENTRALIZED PREPLANS AND REAL-TIME COMMAND CENTER CAPABILITIES



PLAN

Create new or input existing preplans and associate them with critical resources such as response checklists, building floor plans, and evacuation routes - then connect with CAD to auto-launch by incident location or type.

RESPOND

Execute and manage response plans using a central command board map that provides real-time, location-based information including deployed resources, surrounding traffic conditions, activity logs, and streaming CCTV cameras.

RECOVER

Analyze response performance post-incident by examining logged data such as time for resources to arrive on scene, checklist effectiveness, and access to buildings – then make changes directly in the plan based on learnings.

COMPUTER-AIDED DISPATCH

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REDUCE THE TIME TO DISPATCH BY STREAMLINING DATA ENTRY AND SIMPLIFYING OFFICER ASSIGNMENT

FAST DISPATCH DATA ENTRY

Reduce the time and effort entering data by simply typing the first few letters in any field, such as building location, or selecting from a treed structure of choices, and allowing automatic population based on pre-defined criteria.

EASY CLICK TO OFFICER DISPATCH

Effortlessly assign an officer, or multiple officers, to an active, future, or pending dispatch with a double or right mouse button click selection.

QUICK INCIDENT BASED DECISIONS

Consult instantly available situation response data such as building floorplans, evacuation routes, and resource call lists based on the incident location or type, then dispatch the best resources.

RECORDS MANAGEMENT

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EFFICIENTLY CAPTURE, MANAGE, AND SHARE INFORMATION BETWEEN DEPARTMENTS AND FACILITIES USING COMMON CONTROLS AND CENTRALIZED DATA

Contacts
Locations
Vehicles
Investigations
Cases
Digital Evidence
Citations
Security Checks

Daily Events
Shift Logs
Tasks
Notifications
Schedules
Reports
Property
Parking permits

CENTRALIZED DATA

All departments and facilities capture and manage their own data in a single, centralized database which provides the ability to perform searches, generate trend reports, and transmit safety alerts across the entire healthcare network.

COMMON USER CONTROLS

A highly configurable interface and flexible data input allow departments to utilize information and terminology specific to their needs while maintaining common user controls across all departments for ease of administration, training, and reporting.

INVESTIGATION MANAGEMENT

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SPEED TIME TO CASE RESOLUTION BY REDUCING THE COMPLEXITY IN MANAGING ARTIFACTS AND STREAMLINING COLLABORATION AMONG RESOURCES

MANAGE EVERYTHING IN ONE PLACE

Quickly and easily consolidate artifacts critical to your investigation such as events, contacts, vehicles, field interviews, and case reports into a single view and quickly drill down to details.

ASSIGN AND TRACK TASKS

Assign tasks to any resources working the investigation and view progress towards completion through changes made in status such as Assigned, Started, or Completed.

TRACK INVESTIGATION ACTIVITY AND COSTS

Easily track and report all activities and costs by resources related to an investigation like time spent interviewing a witness, visiting local authorities, or reviewing body camera footage.

SOLICIT CITIZEN EVIDENCE

Solicit and quickly add citizen or employee generated evidence, such as CCTV or mobile phone video, to the investigation by sending secure upload links to mobile numbers or email accounts.

EASILY ADD RESOURCES TO INVESTIGATIONS

Invite additional contributors to the investigation, such as an Assistant Investigator, while controlling access through the assigned role or permissions you grant.

SECURELY SHARE EVIDENCE EXTERNALLY

Easily and securely share digital media including body camera footage, witness interviews, and seized documents with people outside the organization while controlling access and maintaining an audit trail.

SECURITY MANAGEMENT

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ENSURE SAFETY AND COMPLIANCE THROUGHOUT YOUR PROPERTIES USING AUTOMATED PROOF-OF-PRESENCE SECURITY CHECKS

MOBILE APP

Officers use a mobile app to report incidents, note noncompliance issues, and share evidence via uploaded digital media in areas with or without network connectivity.

SCHEDULED SECURITY CHECKS

Pre-scheduled routines and routes saved in the system prompt officers using a mobile app to conduct required location-based security checks such as ensuring all keypads to doors in sensitive areas are working properly.

AUTOMATIC PROOF OF PRESENCE

Integration with check point technologies like barcodes, beacons, and NFC tags assist in automatically recording the time, data, and location of the officer at each assigned stop.

DAILY ACCOUNTABILITY AND AUDIT

Custom forms ensure officers complete important tasks while automated notifications alert supervisors to violations such as tours not starting on time, ending on time, or stopped before completion.

PROPERTY MANAGEMENT

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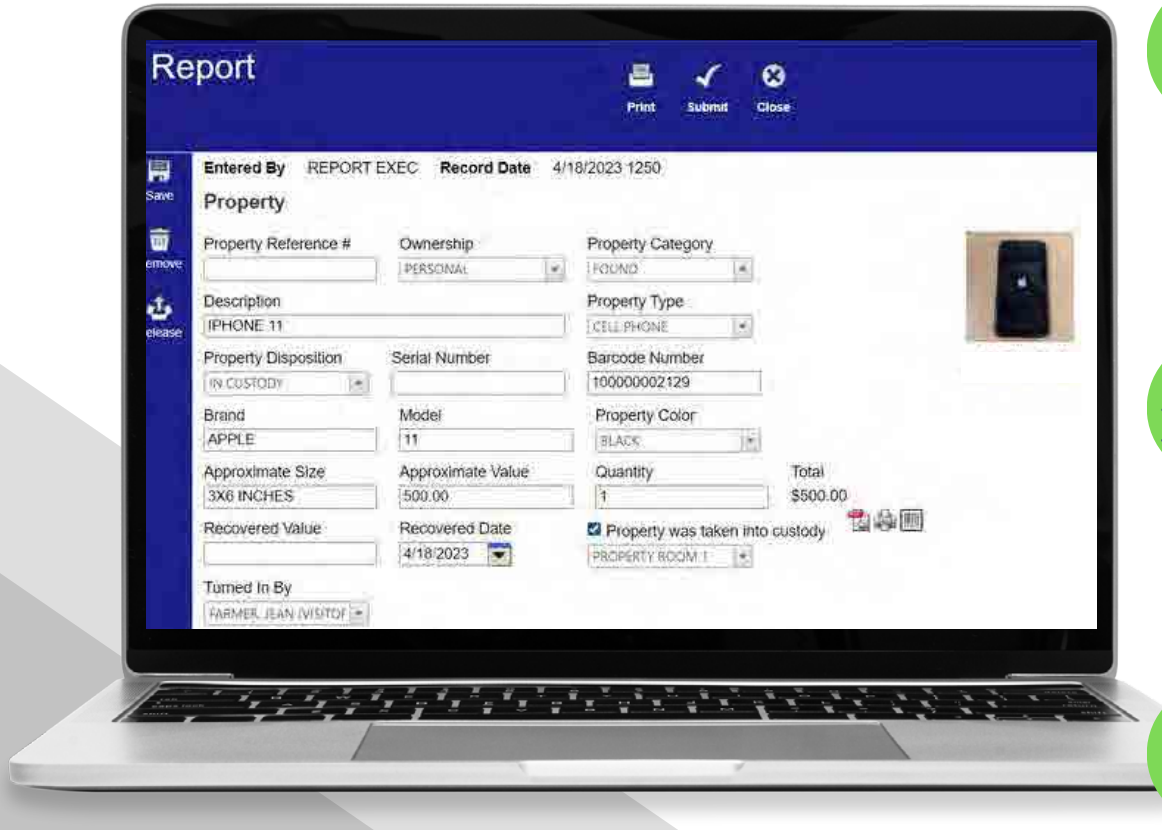
ENSURE ACCURACY OF OWNERSHIP AND SECURE RETURN OF PATIENT PERSONAL ITEMS OR FOUND ITEMS USING COMPREHENSIVE VERIFICATION AND REPORTING PROCESSES



REPORTING ITEMS

Customizable dropdown menus make entering details about a lost or found item like category, color, and location, easy and consistent, increasing the likelihood of data matching the owner to the found item.

MATCHING ITEMS

One-button click during entry of a new lost or found item performs an automatic search to find potential matches in the system, speeding the return of items while reducing the likelihood of duplicating data.

RETURNING ITEMS

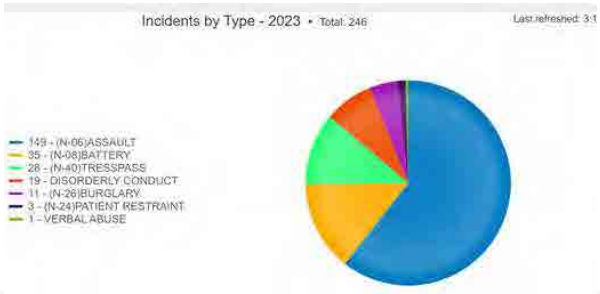
Returning a found item or releasing a personal article to a patient automatically launches a verification process in which release forms are printed, notes are captured, and custody of the item is cleared from inventory.

360 ANALYTICS AND REPORTING

DRIVE DECISIONS USING ANALYTICS AND CUSTOMIZABLE REPORTS

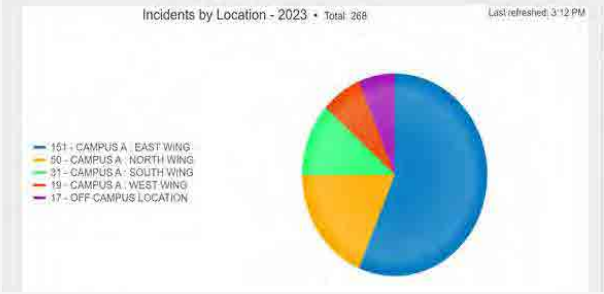
UNDERSTAND WHAT'S HAPPENING

Understand the type and volume of incidents occurring, then prioritize the order in which they need to be addressed to improve employee and patient safety.



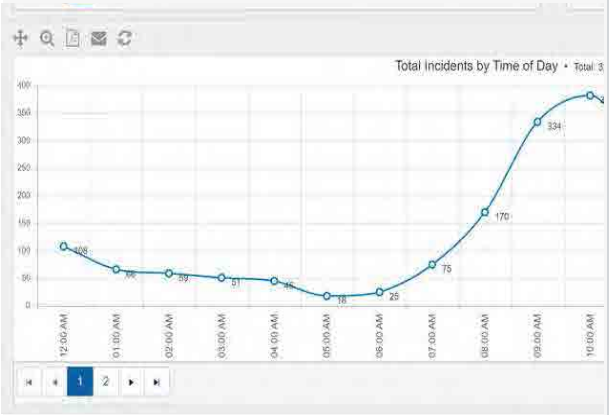
UNDERSTAND WHERE IT'S HAPPENING

Use insights to the location and frequency of incidents to increase staffing or oversight in the most problematic locations.



UNDERSTAND WHEN IT'S HAPPENING

Determine the best time of day to focus surveillance activities on the most negatively impacting incidents.



EVERSURE

EVERSURE

At Omnigo, the greatest contribution we make to your success is ensuring your enjoyment and creative use of our products for life. Central to this belief is our commitment to providing you ongoing access to the services and resources we know play a critical role in getting you there.

Included with every product, Omnigo EverSure™ is a unique blend of ongoing training, consulting and support services that continuously protects and increases the value or your investment as your business evolves.

TRAINING

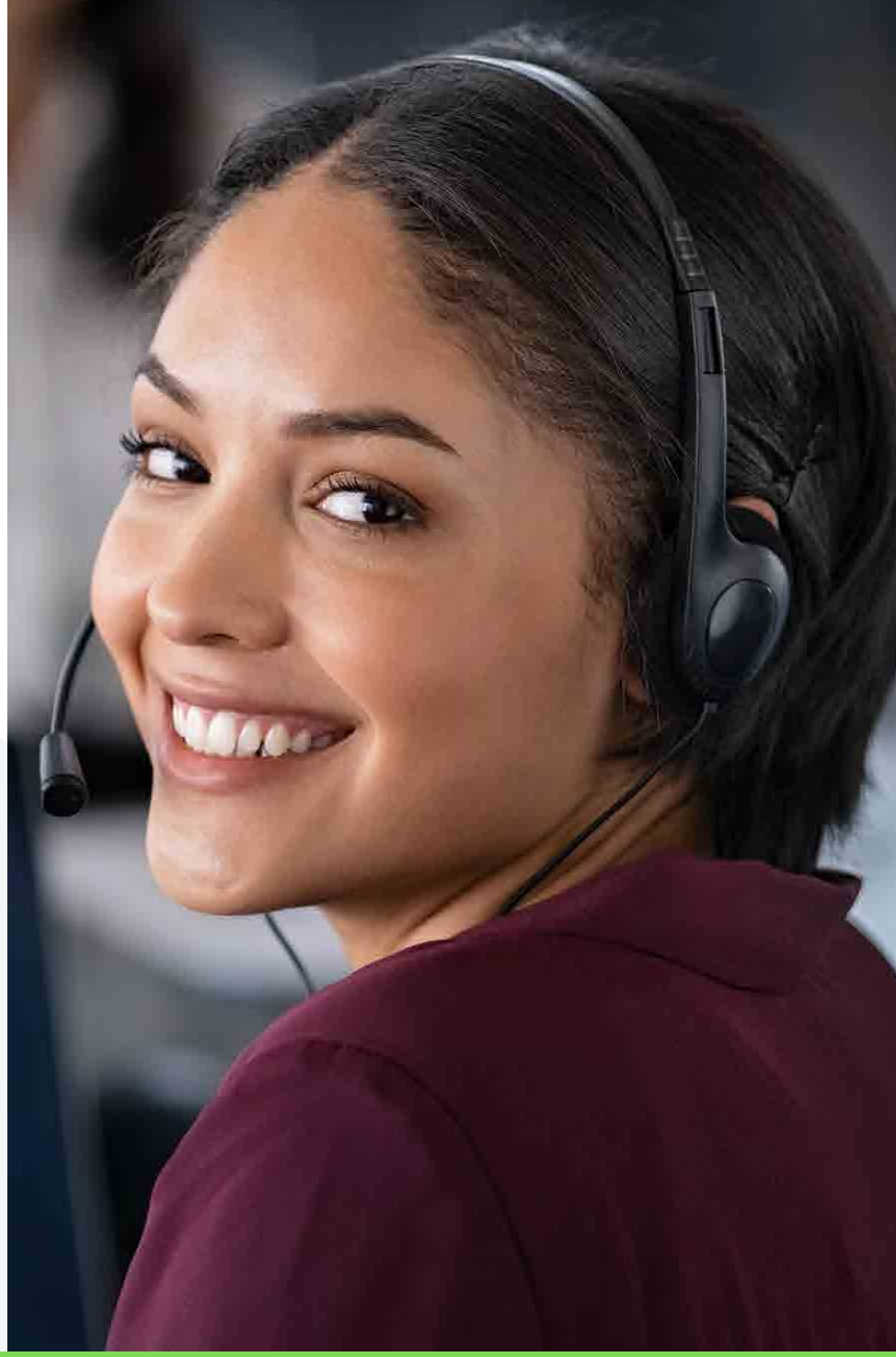
As your business changes, so do the people who use your Omnigo products. There's no need to rely on train the trainer or other internal efforts to keep everyone current. EverSure closes the knowledge gaps by providing New User Training, Refresher Training, and 24/7 online access to Omnigo University.

CONSULTING

When new mandates enter the business, they often require you to examine and adjust your work processes for compliance. Don't leave anything to chance. EverSure can get you in alignment by providing consulting services including Configuration Optimization, Security Optimization, and Product Enhancements and Insights.

SUPPORT

Everything runs fine until it doesn't. And that's when you need all the help you can get. EverSure offers you an assist any way, any time through Live Agent Help Desk, 24/7 Emergency Support, and 24/7 Online Support Portal.



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