

# **SOFTWARE SOLUTIONS**

FOR HOUSING AUTHORITIES





# HOUSING AUTHORITY SOLUTIONS PORTFOLIO

Gain actionable insight for a single or multi-property housing authority through the efficient capture, management, and sharing of information between security and operations departments using a highly configurable and integrated portfolio of capabilities with an intuitive interface and centralized data.







## **RECORDS MANAGEMENT**

Efficiently capture, manage, and share information between departments and locations using a single user interface and centralized data.



#### **ENSURE ACCOUNTABILITY**

Fully document and manage all officer involved events from intake through completion, tracking performance indicators such as time to respond and total man hours invested.

#### **EASILY SHARE INFORMATION**

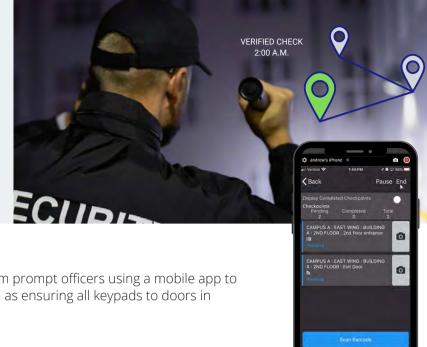
Quickly share time sensitive information using automated email alerts triggered by incident type and/or location such as notifying a property manager of a vandalized access control keypad in the lobby.

#### **DRIVE DECISIONS USING DATA**

Utilize centralized data and analytical reporting to understand what, where, and when incidents are occurring, then increase staffing or deploy technology in the most problematic areas.

### **OPERATIONS MANAGEMENT**

Routinely verify and log safety compliance in all locations using automated proof of presence security checks.



#### **SCHEDULE SECURITY CHECKS**

Pre-scheduled routines and routes saved in the system prompt officers using a mobile app to conduct required location-based security checks such as ensuring all keypads to doors in sensitive areas are working properly.

#### **AUTOMATE PROOF-OF-PRESENCE**

Live integration with check point technologies like barcodes, beacons, and NFC tags assist in automatically recording the time, date, and location of the officer at each assigned stop.

#### **AUDIT DAILY ACCOUNTABILITY**

Custom forms ensure officers complete important tasks while automated notifications alert supervisors to violations such as tours not starting on time, ending on time, or stopped before completion.

#### **MOBILE APP**

Officers use a mobile app to report incidents and upload digital evidence in areas with or without network connectivity.

## **EVIDENCE MANAGEMENT**

Clear officers from scenes faster and start investigations sooner by streamlining evidence gathering and sharing.



#### CAPTURE, NOTATE, AND UPLOAD

Document incidents quickly by capturing images and videos using a smart device app, and then annotate each item using voice to text or keyboard entry before uploading via cellular or Wi-Fi network connection.

#### **SECURELY SHARE**

Easily share digital evidence with property managers, board members, or local authorities using a secure link invite to a virtual viewing room where permissions can be set around file viewing, downloading, and sharing.

#### **ENGAGE THE COMMUNITY**

Speed the submission of community-captured evidence such as CCTV and door camera footage by sending secure links to mobile numbers or email accounts for file uploading.

