

A ONE-STOP SHOP IS NOT ONE SIZE
FITS ALL

PUTNAM COUNTY SHERIFF'S OFFICE

One Agency Chooses to Keep Its
Original Evidence Management
Software Vendor when Upgrading
Other Systems

"You have a second-by-second account of where that item has been and who has been in contact with it. I've actually gone to depositions with relatively new attorneys and brought my documentation with me, and when they look at my second-by-second breakdown documentation, they don't even call me for trial. That saves me a lot of time." Sgt. Ron Frank, Manages property and evidence for Putnam County Sheriff's Office

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CUSTOMER

Putnam County Sheriff's Office (PCSO), Putnam County, Florida

CHALLENGE

PCSO started looking for a new evidence management module in 2015. PCSO had been using the QueTel (now a part of Omnigo Software) evidence management system since 2001, managing approximately 93,000 items with two full-time evidence personnel. After checking out a new RMS platform in action at another agency, Sgt. Ron Frank urged PCSO to stick with Evidence TraQ.

“We were kind of leaning toward a one-stop shop that offered a module for several different options. I went and viewed that evidence module at different locations,” said Frank, “and I thought the QueTel system that was 14 years old was better than what this other system would allow us, so we decided to maintain QueTel and to purchase their updated version.”

SOLUTION

The upgrade added digital evidence management capabilities and eliminated manual data entry, specifically for evidence, because the software communicates with the department's RMS to automatically upload the information.

Because the software now communicates with their RMS system, it makes evidence input easy for officers and evidence techs alike. The system also provides automated notices that help the team tackle the biggest challenge for any evidence manager – purging outdated evidence that's no longer needed but still taking up space.

RESULTS

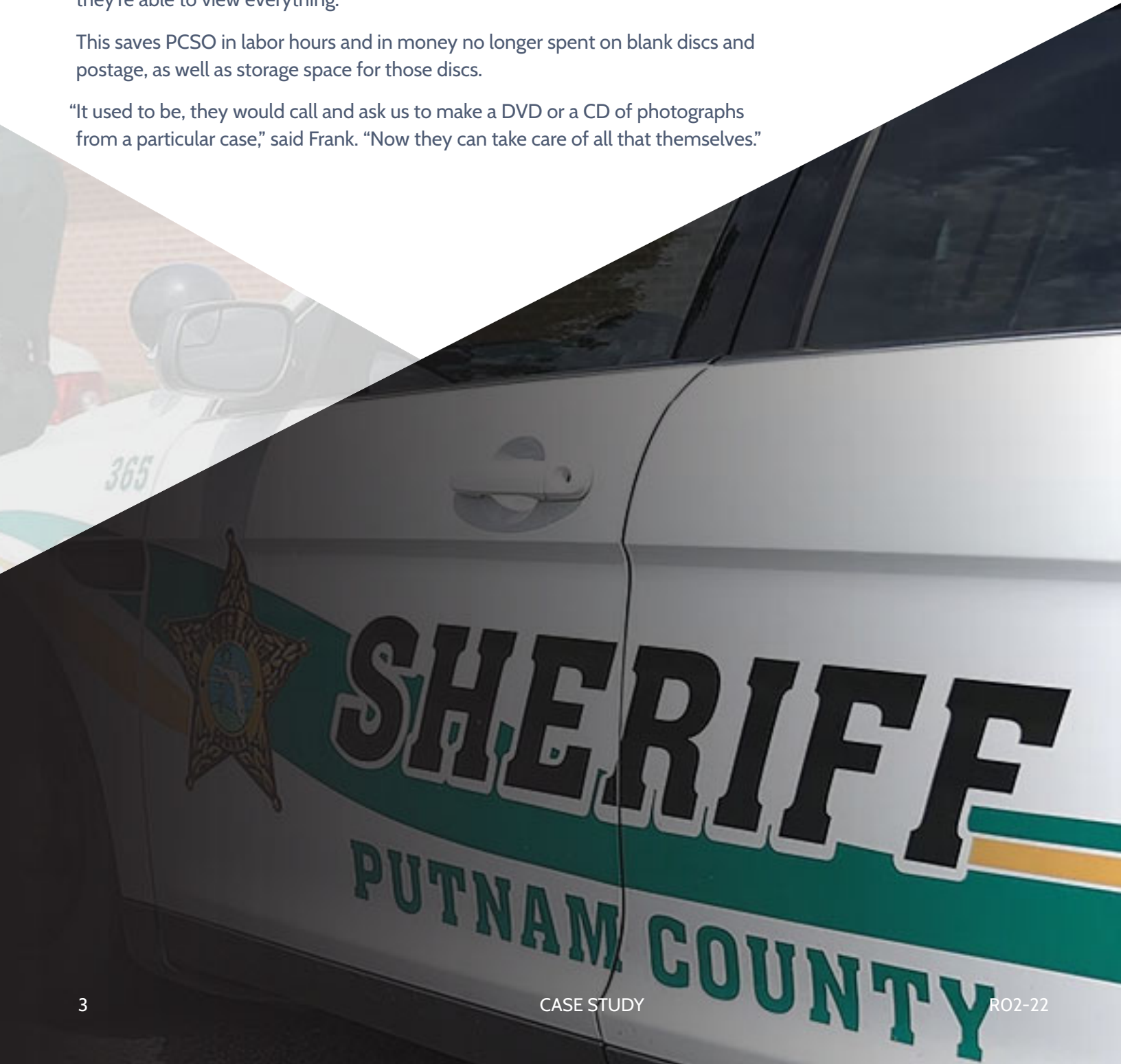
Not only does Omnigo's Evidence Management solutions enhance PCSO's ability to input and purge evidence, but gone are the days of evidence custodians burning files onto a CD or DVD and physically sending them to prosecutors.

The system also ensures view-only access that prevents alteration, unintentional or otherwise, to preserve the chain of custody.

"They can't put anything in, they can't take anything out, they can't delete anything," said Frank. "All the state attorney can do is view the system, and they're able to view everything."

This saves PCSO in labor hours and in money no longer spent on blank discs and postage, as well as storage space for those discs.

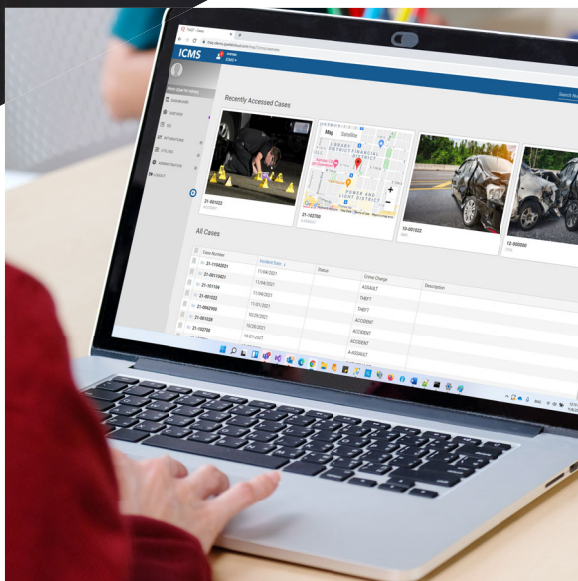
"It used to be, they would call and ask us to make a DVD or a CD of photographs from a particular case," said Frank. "Now they can take care of all that themselves."



ABOUT OMNIGO

For more than 20 years, Omnigo software solutions have been the preferred choice for law enforcement, education, healthcare, gaming, hospitality, and corporate enterprises. Currently, Omnigo's solutions are used by over 2,000 customers in 20 different countries. At Omnigo, we're committed to helping customers secure their organizations' property, control operational costs, and ensure the safety of the general public.

We believe our customers deserve the best support available to protect their people, assets, and brand. We also understand how challenging it can be to protect the community without the proper resources. We're here to arm users with the best tools in the industry. With a team that includes former law enforcement, first responders, and other public safety professionals, we're uniquely qualified to understand exactly what our customers need to protect their community.



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