# Using Technology **TO ENSURE COMPLIANCE**

Risk and compliance managers have the complex and demanding responsibility of fulfilling multiple roles. Ensuring the latest training, safety, and security information reaches everyone within your organization requires substantial time and effort, in addition to your normal job duties.

Compliance and reporting requirements are constantly evolving due to policy changes set by state and federal governments and accrediting organizations—and keeping up can become overwhelming. The frequent need to coordinate training updates, revise existing PowerPoints, and compile data in complicated spreadsheets is a time-consuming, never-ending cycle that reduces capacity and effectiveness. However, with technology to simplify these efforts, you'll gain the visibility needed to manage compliance and reporting more efficiently and ensure safety within your organization, and you'll free up time to complete other job requirements.

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#### HOW TECHNOLOGY INCREASES BANDWIDTH & EASES COMPLIANCE

Taking the appropriate steps to maintain compliance is always challenging, but in large organizations, organizing and conducting required training, documenting completion, and completing required reports can be nearly impossible to accomplish manually. The larger the institution, the greater the risk of information falling through the cracks. However, implementing the right solutions will help you better manage training and enable effective incident tracking, analysis, and reporting to improve remediation and prevention for your organization.

#### **Incident Reporting Software**

Providing proactive safety and awareness training is an effective prevention strategy; however, when incidents do occur, data-driven reporting and analysis help organizations gain actionable insights and take preventative action to reduce the likelihood of similar incidents in the future. By implementing a fully integrated incident reporting platform, such as Omnigo Incident Reporting, you'll be able to better track and analyze incident data, accurately document prevention efforts, and easily generate required logs and reports to help ensure your organization's compliance with mandatory regulations.

#### HOW TECHNOLOGY HELPS IMPROVE SAFETY

Technology helps expand reach across your organization, enabling you to better connect with your audience to conduct training on personal safety topics, risk reduction tips, and prevention strategies. Yet despite proactive training and other prevention efforts, incidents and other troublesome behaviors can still occur. When such issues arise, bystanders are often hesitant to act and report activities that seem questionable in the moment, especially if they're unsure of the situation.

#### Mobile Personal Safety Apps

Providing the means for those within your organization to report incidents or suspicious behaviors directly to security or safety staff empowers them to take responsibility for their own safety and that of those around them. Mobile personal safety apps that offer the option to submit reports anonymously, like Omnigo Community, lower the barriers a ssociated with reporting and help ensure the capture of all incidents, even those not requiring immediate attention. Users can also easily access and reference posted resources, such as safety procedures and policies, directly from their mobile device.

Safety is everyone's responsibility. The right tools and technology will enable your institution to utilize its greatest assets—members of your organization's community—to improve safety and simplify the task of ensuring compliance.

Day-to-day administrative tasks, compliance and regulatory changes, and incident tracking can easily hinder your efforts to make your organization or campus a safer place. With the help of advanced technology, you'll have more time to focus on prevention initiatives within your organization—such as hosting seminars on workplace safety, administering surveys for feedback to improve incident prevention, or analyzing incident data to identify trends. Investing in prevention resources will make your organization much safer over time—and the right technology will enable you to accomplish that goal and track your success.

#### MAKING THE CASE FOR TECHNOLOGY—AND A SAFER ORGANIZATION

As a risk and compliance manager, you may understand that the right technology will help your institution reduce liability, ensure compliance, and keep those within your organization safer—but it's likely you'll still need to justify the investment to leadership.

Compiling data on how long it takes to manage and execute training and issuing surveys to measure how your audience perceives the current methodology and its impact can provide you with a foundation for making your case.

To fully communicate and rationalize your needs, make sure decision makers understand why it's in the best interest of the organization to invest in proactive incident prevention measures as well as integrated incident management and reporting tools. Explain how training and compliance are currently managed and the ways in which technology will improve processes across the board. Provide a summary detailing how the new solutions will provide value in the form of powerful reporting and analysis tools that aid prevention efforts and enable a greater understanding of resources and ROI. Most importantly, emphasize that without the ability to effectively track and measure your efforts—quantitatively and qualitatively—and generate required reports, your organization can't fully protect itself from liability or ensure compliance with mandated policies. 15 -

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#### **ABOUT OMNIGO**

For more than 20 years, Omnigo software solutions have been the preferred choice for law enforcement, education, healthcare, gaming, hospitality, and corporate enterprises. Currently, Omnigo's solutions are used by over 2,000 customers in 20 different countries. At Omnigo, we're committed to helping customers secure their organizations' property, control operational costs, and ensure the safety of the general public.

We believe our customers deserve the best support available to protect their people, assets, and brand. We also understand how challenging it can be to protect the community without the proper resources. We're here to arm users with the best tools in the industry. With a team that includes former law enforcement, first responders, and other public safety professionals, we're uniquely qualified to understand exactly what our customers need to protect their community.





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