

omnigo

SOFTWARE SOLUTIONS FOR HEALTHCARE



PROTECT THE PEOPLE AND PROPERTY AROUND YOU



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HEALTHCARE SOLUTIONS PORTFOLIO

Gain actionable insight for a single or multi-property healthcare system through the efficient capture, management, and sharing of information between security, surveillance, and operations departments using a highly configurable and integrated portfolio of capabilities with an intuitive interface and centralized data.



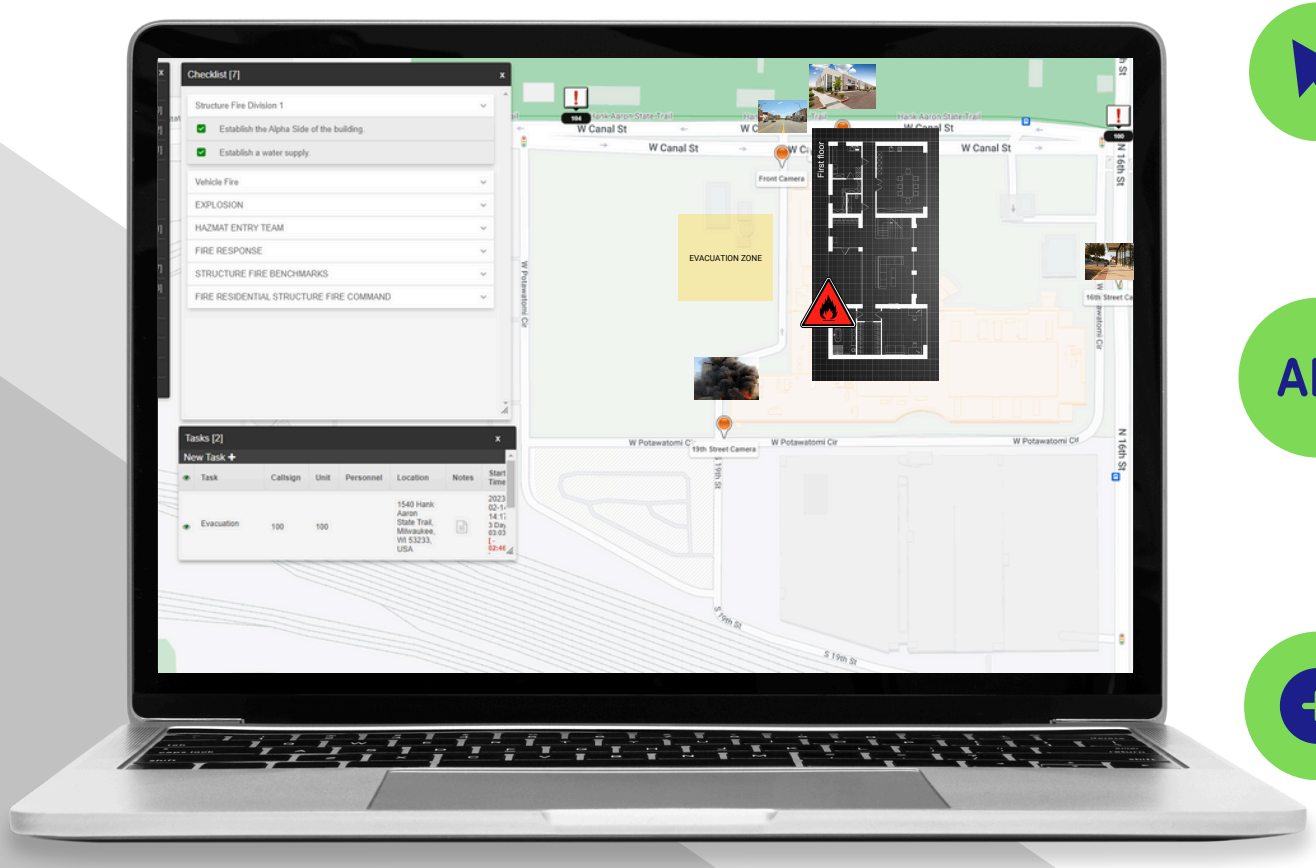


COMMAND AND PLANNING



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MOBILIZE YOUR SECURITY TEAM AND COORDINATE THEIR EFFORTS AROUND A SCHEDULED EVENT OR INCIDENT RESPONSE USING CENTRALIZED PREPLANS AND REAL-TIME COMMAND CENTER CAPABILITIES



PLAN

Create new or input existing preplans and associate them with critical resources such as response checklists, building floor plans, and evacuation routes - then connect with CAD to auto-launch by incident location or type.

RESPOND

Execute and manage response plans using a central command board map that provides real-time, location-based information including deployed resources, surrounding traffic conditions, activity logs, and streaming CCTV cameras.

RECOVER

Analyze response performance post-incident by examining logged data such as time for resources to arrive on scene, checklist effectiveness, and access to buildings – then make changes directly in the plan based on learnings.



DISPATCH



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DISPATCH SMARTER. RESPOND FASTER



YOUR SHIFT. YOUR CALL.

Personalize your dispatch software environment so you can perform at your best. Effortlessly undock and arrange multiple windows across multiple monitors, select the data views that keep you focused under pressure, and customize color schemes that bring visual comfort, keeping you sharp the entire shift.

INSTANT AWARENESS FOR EVERY RESPONSE

Immediately access vital documents unique to the call response location. Building floorplans, HAZMAT procedures, and critical contact lists instantly appear and provide the situational awareness needed for a quick and safe response, every time.

CALL COLLABORATION WITHOUT THE SLOW DOWN

Enable multiple dispatchers to work on a single event, simultaneously updating information without interfering with other's work and without kicking anyone out of the call. When one dispatcher is editing a field, it temporarily locks the field with the initials of the editing dispatcher, but all other fields remain open for input, ensuring smooth operations without delays or errors.

STAY INFORMED AND SAVE TIME

Keep track of your officers' status in real-time with the Omnigo Mobile App. With just a tap in the app, officers can update their status – whether en route, on scene, or clearing – keeping you informed every step of the way and saving time spent on verbal check-ins. Each update is automatically time-stamped and recorded, ensuring an accurate and reliable record of the response.

ACCELERATE RESPONSE WITH UNIFIED DATA

Omnigo web-based dispatch software seamlessly shares a central database with other Omnigo applications, making data instantly available for efficient workflows and reporting. Information on persons, vehicles, and addresses is quickly accessible across Omnigo's records, evidence, incident, and visitor management modules, enabling fast searches and auto-population of fields within the dispatch software.

TRANSFORM DATA INTO ACTIONABLE INSIGHTS

Leverage Omnigo's powerful reporting and analytic software to gain insights from dispatch data. Analyze average response times, identify incident hotspots, and monitor dispatcher performance. Use these insights to refine your strategies, optimize resources, and enhance overall safety.



RECORDS MANAGEMENT



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EFFICIENTLY CAPTURE, MANAGE, AND SHARE INFORMATION BETWEEN DEPARTMENTS AND FACILITIES USING COMMON CONTROLS AND CENTRALIZED DATA

Contacts
Locations
Vehicles
Investigations
Cases
Digital Evidence
Citations
Security Checks



Daily Events
Shift Logs
Tasks
Notifications
Schedules
Reports
Property
Parking permits

CENTRALIZED DATA

All departments and facilities capture and manage their own data in a single, centralized database which provides the ability to perform searches, generate trend reports, and transmit safety alerts across the entire healthcare network.

COMMON USER CONTROLS

A highly configurable interface and flexible data input capabilities allow departments to utilize information and terminology specific to their needs while maintaining common user controls across all departments for ease of administration, training, and reporting.

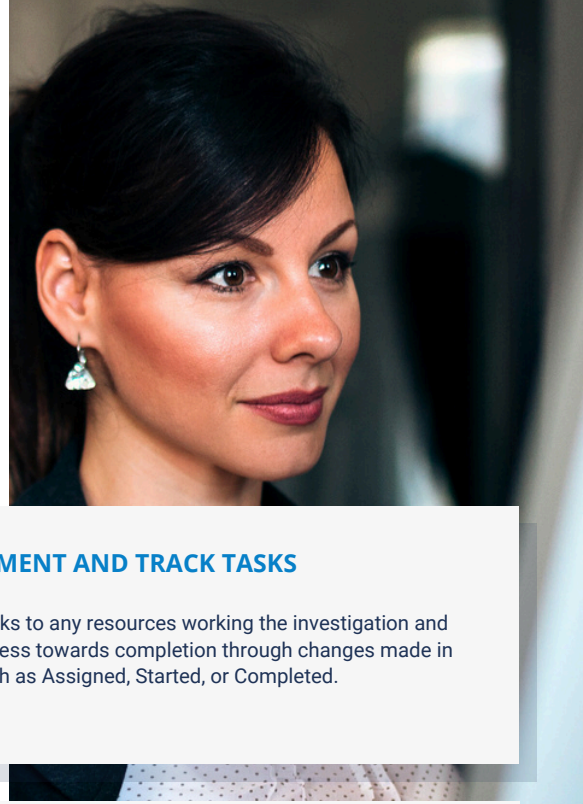


INVESTIGATION MANAGEMENT



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SPEED TIME TO CASE RESOLUTION BY REDUCING THE COMPLEXITY IN MANAGING ARTIFACTS AND STREAMLINING COLLABORATION AMONG RESOURCES



MANAGE EVERYTHING IN ONE PLACE

Quickly and easily consolidate artifacts critical to your investigation such as events, contacts, vehicles, field interviews, and case reports into a single view and quickly drill down to details.

ASSIGNMENT AND TRACK TASKS

Assign tasks to any resources working the investigation and view progress towards completion through changes made in status such as Assigned, Started, or Completed.

TRACK INVESTIGATION ACTIVITY AND COSTS

Easily track and report all activities and costs by resources related to an investigation like time spent interviewing a witness, visiting local authorities, or reviewing body camera footage.

SOLICIT CITIZEN EVIDENCE

Solicit and quickly add citizen or employee generated evidence, such as CCTV or mobile phone video, to the investigation by sending secure upload links to mobile numbers or email accounts.

EASILY ADD RESOURCES TO INVESTIGATIONS

Invite additional contributors to the investigation, such as an Assistant Investigator, while controlling access to information through the assigned role or permissions you grant.

SECURELY SHARE EVIDENCE EXTERNALLY

Easily and securely share digital media including body camera footage, witness interviews, and seized documents with people outside the organization while controlling access and maintaining an audit trail.



SECURITY MANAGEMENT



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ENSURE SAFETY AND COMPLIANCE THROUGHOUT YOUR PROPERTIES USING AUTOMATED PROOF-OF-PRESENCE SECURITY CHECKS



MOBILE APP

Officers use a mobile app to report incidents, note noncompliance issues, and share evidence via uploaded digital media in areas with or without network connectivity.

SCHEDULED SECURITY CHECKS

Pre-scheduled routines and routes saved in the system prompt officers using a mobile app to conduct required location-based security checks such as ensuring all keypads to doors in sensitive areas are working properly.

AUTOMATIC PROOF OF PRESENCE

Integration with check point technologies like barcodes, beacons, and NFC tags assist in automatically recording the time, data, and location of the officer at each assigned stop.

DAILY ACCOUNTABILITY AND AUDIT

Custom forms ensure officers complete important tasks while automated notifications alert supervisors to violations such as tours not starting on time, ending on time, or stopped before completion.

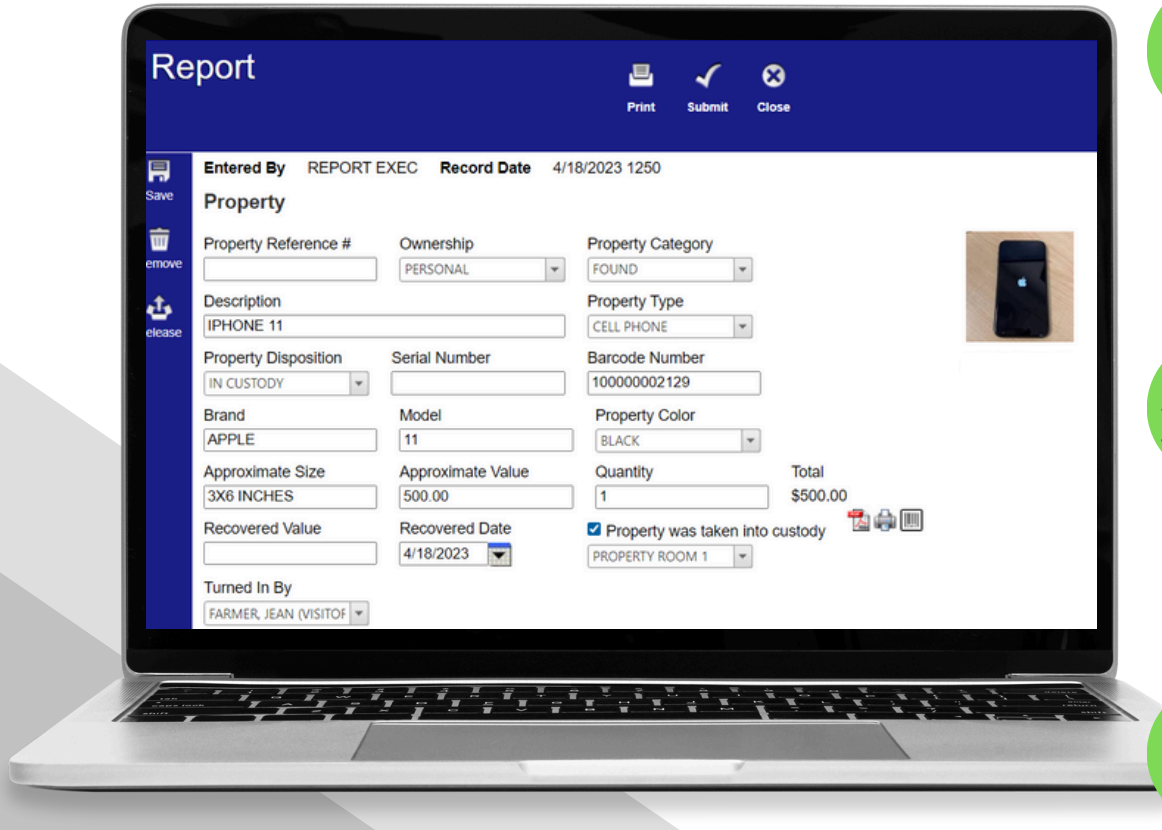


PROPERTY MANAGEMENT



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ENSURE ACCURACY OF OWNERSHIP AND SECURE RETURN OF PATIENT PERSONAL ITEMS OR FOUND ITEMS USING COMPREHENSIVE VERIFICATION AND REPORTING PROCESSES



REPORTING ITEMS

Customizable dropdown menus make entering details about a lost or found item like category, color, and location, easy and consistent, increasing the likelihood of data matching the owner to the found item.

MATCHING ITEMS

One-button click during entry of a new lost or found item performs an automatic search to find potential matches in the system, speeding the return of items while reducing the likelihood of duplicating data.

RETURNING ITEMS

Returning a found item or releasing a personal article to a patient automatically launches a verification process in which release forms are printed, notes are captured, and custody of the item is cleared from inventory.



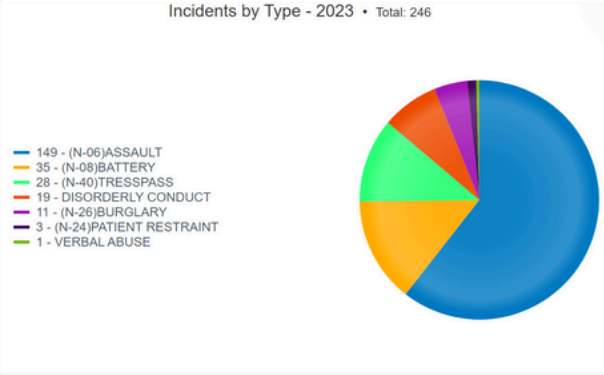
360 ANALYTICS AND REPORTING



DRIVE DECISIONS USING ANALYTICS AND CUSTOMIZABLE REPORTS

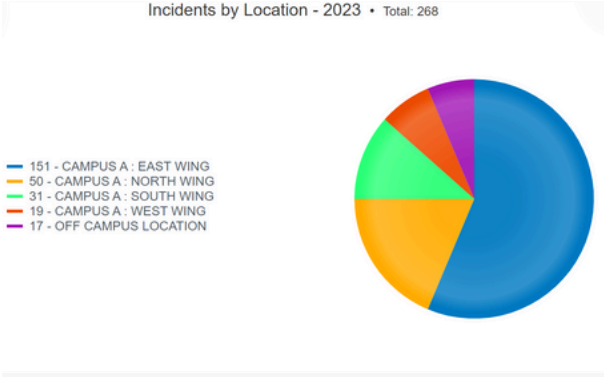
UNDERSTAND WHAT'S HAPPENING

Understand the type and volume of incidents occurring on the property, then prioritize the order in which they need to be addressed to minimize financial loss and protect your reputation.



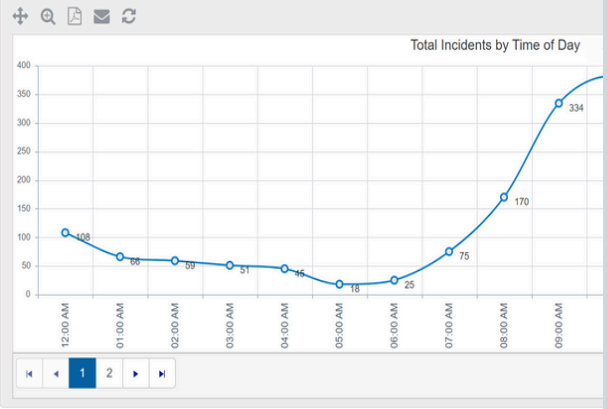
UNDERSTAND WHERE IT'S HAPPENING

Use insights to the location and frequency of incidents to increase staffing or oversight in the most problematic departments.



UNDERSTAND WHEN IT'S HAPPENING

Determine the best time of day to focus surveillance activities on the most negatively impacting incidents.




EVERSURE
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EVERSURE

At Omnigo, the greatest contribution we make to your success is ensuring your enjoyment and creative use of our products for life. Central to this belief is our commitment to providing you ongoing access to the services and resources we know play a critical role in getting you there.

Included with every product, Omnigo EverSure™ is a unique blend of ongoing training, consulting and support services that continuously protects and increases the value or your investment as your business evolves.

TRAINING

As your business changes, so do the people who use your Omnigo products. There's no need to rely on train the trainer or other internal efforts to keep everyone current. EverSure closes the knowledge gaps by providing New User Training, Refresher Training, and 24/7 online access to Omnigo University.

CONSULTING

When new mandates enter the business, they often require you to examine and adjust your work processes for compliance. Don't leave anything to chance. EverSure can get you in alignment by providing consulting services including Configuration Optimization, Security Optimization, and Product Enhancements and Insights.

SUPPORT

Everything runs fine until it doesn't. And that's when you need all the help you can get. EverSure offers you an assist any way, any time through Live Agent Help Desk, 24/7 Emergency Support, and 24/7 Online Support Portal.





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