



TRACKING AND REPORTING FINANCIAL LOSS IN CASINOS USING DIGITAL AUDITS

Your casino’s ability to monitor and quantify losses tied directly to employee behavior is vital for protecting revenue and maintaining operational integrity. Even minor mistakes—like a bartender overpouring by just two seconds—compound into significant financial loss over time. Demonstrating these losses with accurate, documented evidence is nearly impossible with manual observation or paper logs. iTrak’s Audit software module transforms routine surveillance into measurable data, automatically calculating the dollar impact of violations and producing reports that leadership can act on with confidence.

Here’s how iTrak makes it simple to document and report losses during a Food and Beverage audit.

START A NEW AUDIT

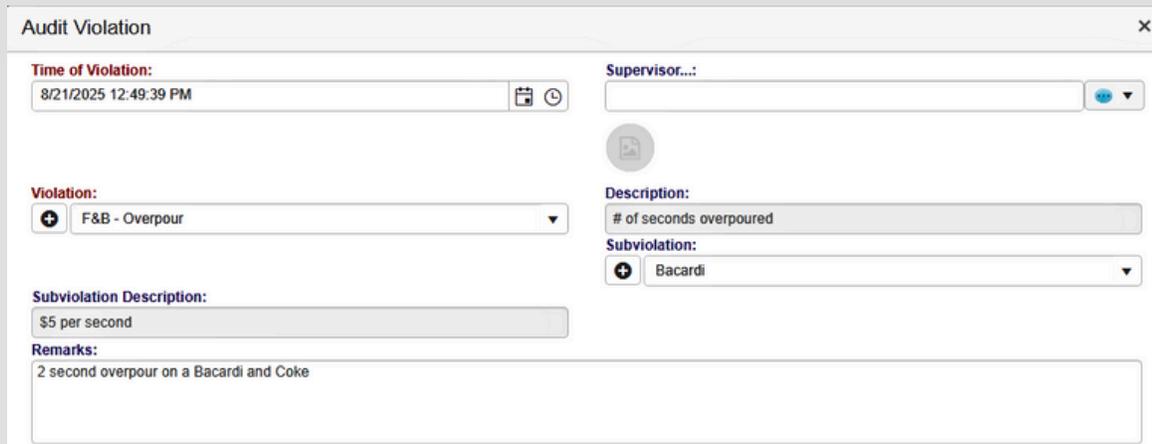
Open a general audit, select the department (Food and Beverage), and the specific location (Lobby Bar). Assign the subject of the audit (bartender) with both their role in the audit and their job title.

The screenshot shows the 'Audit - N/A' window with the following fields and options:

- Buttons:** Edit, Save, Create Incident, Print, Best Practices, Cancel, Done
- Tabs:** Detail, Audit, Saving And Losses, Media, Custom Forms, Audit Observations, Document Control
- Audit #:** [Empty text field]
- Property:** The Babylon Hotel and Casino
- Department Audited:** Food and Beverage
- Section:** Lobby Bar
- Incid...** Central Bar
- Rema...** Guard Tower Cafe, Halcyon Bar, High Society Pool Bar, Lobby Bar (highlighted), Main Pool Bar, Midnight Bar, Oasis Cantina, Platinum Bar
- Audit Start:** 8/21/2025 12:34:36 PM
- Audit End: Duration:** [Empty text field]
- Review Method:** Live
- Hands Per Hour:** [Empty text field]

CAPTURE VIOLATIONS

As surveillance observes the bartender, auditors can record a running narrative of their actions. Multiple auditors can contribute to the same audit, ensuring consistency and eliminating the perception of bias.



Audit Violation

Time of Violation: 8/21/2025 12:49:39 PM

Supervisor...:

Violation: F&B - Overpour

Description: # of seconds overpoured

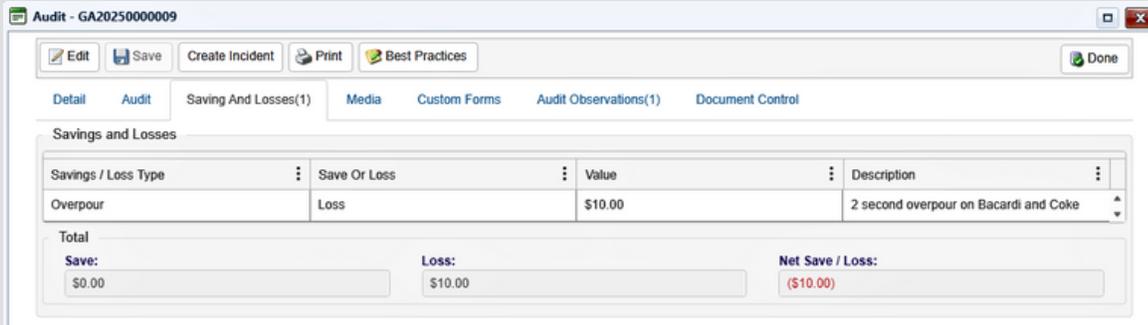
Subviolation: Bacardi

Subviolation Description: \$5 per second

Remarks: 2 second overpour on a Bacardi and Coke

CALCULATE FINANCIAL IMPACT

Each violation can be tied to a dollar value. For example, if Bacardi is set at \$5 per second, a two-second overpour automatically calculates as a \$10 loss at the point of sale. Totals roll up in the Savings & Losses tab, giving leadership a clear view of financial impact.



Audit - GA2025000009

Detail Audit Saving And Losses(1) Media Custom Forms Audit Observations(1) Document Control

Savings and Losses

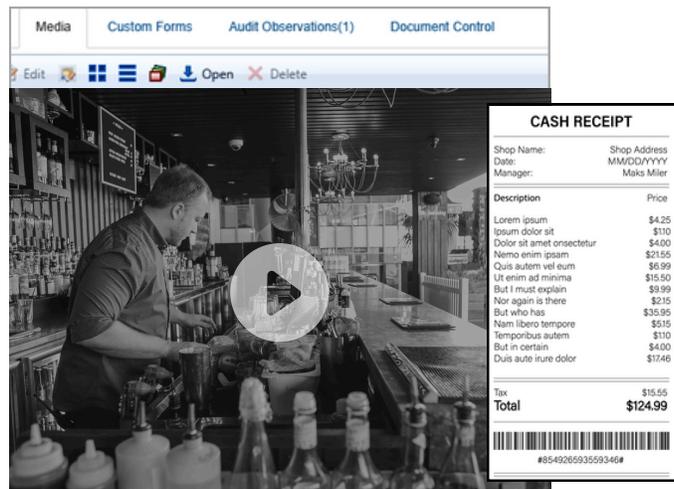
Savings / Loss Type	Save Or Loss	Value	Description
Overpour	Loss	\$10.00	2 second overpour on Bacardi and Coke

Total

Save: \$0.00 Loss: \$10.00 Net Save / Loss: (\$10.00)

ATTACH SUPPORTING EVIDENCE

Attach receipts, video clips, or photos to strengthen the audit record. This provides undeniable proof of the violation and its cost.

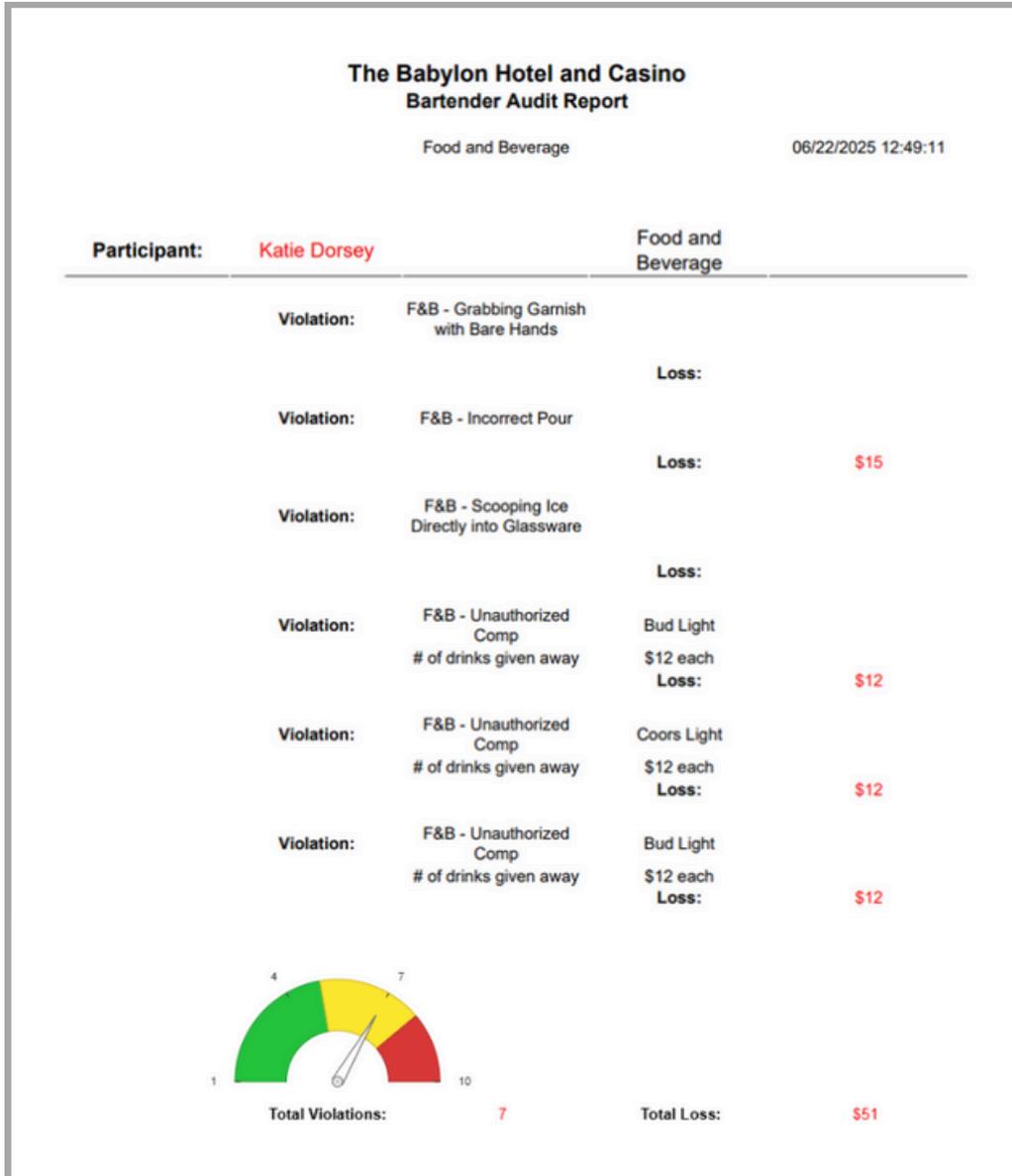


GENERATE REPORTS

Audit data feeds into both canned and custom reports. Leadership can see:

- Violations by bartender
- Total losses per individual or department
- Trends across shifts, weeks, or months

Instead of vague complaints about performance, leadership now sees hard data—like “\$51 lost in 30 minutes.” These insights empower casinos to take corrective action, whether through retraining, policy updates, or closer supervisory oversight. By turning everyday audits into actionable financial reporting, iTrak equips surveillance leaders with the tools to protect both revenue and reputation.



LEARN MORE OR REQUEST A LIVE DEMO



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